

zoe



S U P P O R T

australia

2018 ANNUAL REPORT

CONNECTING – INSPIRING – LEARNING





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259, 278, 293 and 295 Deakin Ave, Mildura, Victoria, 3500
PO Box 5074, Mildura, Victoria, 3502
Website: www.zoesupport.com Facebook: Zoe Support
Phone: 04088 963 963 ABN: 761 61029705



CLAIRE

I have two kids; one is five years, the other is almost seven months old. I have reinvented my life after a lot of trauma.

I can now say I am being the best mum I can be for my kids. Although my oldest daughter lives with her father, that does not stop me from doing my best at being the best version of me. I have surrounded myself with positive influences including a close friend Larissa, who is the mother of five kids. Watching the

way she looks after her kids gives me the confidence I need to be a good mum. I am back at Zoe Support and thinking about my life. I am scared that I will turn out like my mum and not accomplish anything with my life. If I'm stuck on Centrelink for the rest of my life I think I may just kill myself. I want to give my kids a better life and show them how to break the cycle. I want to protect them from the pain I went through, the abuse my mother opened me up to and the uphill battle that I call my life. Everyday is a struggle for me but everyday I get a little stronger.

Zoe made it possible for me by providing transportation, support, and encouragement. I learned how to cook nutritious meals. That's a skill I never learned from my mother, and now I can pass it on to my own kids. I attend a sewing course on Fridays; we make bibs and blankets and sell them at local markets. The profits go back into making newborn gift baskets for new mums. Not only are we learning life skills, we are learning about the whole process of making something, packaging it up, and getting it out on a stall to sell. Zoe feels like our own little community with uplifting support in our parenting.



CONNECTING - INSPIRING - LEARNING

Zoe Support Australia ('Zoe Support') provides holistic, place-based support to young mums to re-engage in education. Since Zoe Support commenced in 2012, it has supported more than 150 young mothers (13–23 years) to address

barriers to social connectedness, civic life and pathways to education and employment as they embark on their parenting journey.

Zoe Support provides a socially inclusive environment with

connection to peers, support workers and the community, where young pregnant and parenting mothers can access and receive the support they need to increase their parenting capacity and improve their wellbeing.



OUR VISION

Young Mothers:
Connecting – inspiring – learning

OUR MISSION

To provide a supportive, place-based community for young mothers on their parenting and education journey

OUR VALUES

Respect, Compassion, Courage, Diversity, Dignity, Choice, Justice

OUR GOALS

- We will support young mothers at risk, in parenting and re-engagement in education.
- We will develop social enterprise models to assist Zoe Support social and economic outcomes.

ZOE SUPPORT

- Will foster strong relationships with our key stakeholders.
- Will be a proactive, well-governed and responsible organisation, focused on key outcomes.



EXECUTIVE DIRECTOR'S REPORT



*Are we proud?
You betcha, with
very good reason.
Connecting, inspiring
and learning
- every day.*

What an exciting year it has been! A year of growth in staff, volunteers, programs, clients and outcomes and, with all that, complexities.

Of necessity, we have employed staff in new roles, such as housing case management, a project officer to prepare registration for Zoe College Ltd, an education engagement officer, programs manager, two childcare educators and a finance manager. This has streamlined our approach to programs, education support, pregnancy and parenting support, housing processes and administration.

With uptake for programs increasing, more childcare, transport and administrative skills are needed and new programs, such as Introduction to Allied Health, achieved in partnership with SuniTAFE and Sunraysia Community Health Services. Our skilled and focused tutors inspire our clients and we are grateful to each one. Zoe playgroups won the Victorian State award again and were finalists for Facilitator of the Year. And our bus drivers keep the wheels in motion, picking up and delivering mums and babes wherever they need to be, on time.

Volunteers are the backbone of Zoe Support and we value each one and the role they manage, from maintenance and childcare to resources and mentoring. All are caring, generous and dedicated people.

2018 started with a flurry of activity, registering Zoe College Limited as an Independent Specialist School by June 2018 and purchasing our first asset, 270 Deakin Ave, the site for the new school in July. Modifications to ensure Section 9B compliance should be completed by December 2018, ready for registration in January 2019. This exciting development will bring sustainability for some of our services. Zoe also applied to become a Childcare Service Provider in preparation for establishing an Integrated Childcare Facility Zoe Kids. Over the past 12 months, pro bono

partnerships have proven invaluable. Norton Rose Fullbright legal teams continued to provide excellent legal support to develop a second and separate public company, Zoe College Ltd, including arranging public benevolent institution status, trademarking and providing conveyancing services. We are truly indebted. John O'Shea from River Nile School in Melbourne advised and consulted to achieve the final submission for the college. Aspire Architecture provided invaluable support with site plans and modifications, and BWA Building Consultants supported our submission of plans to council. In addition, Billard Leece Melbourne provided further architectural plans for a new build for Zoe Kids (watch this space).

Other Zoe partnerships have flourished, including our Sunraysia Learn Local network. We continue to work towards establishing the Little Sprouts Op Shop, with an intended start date later this year. Memoranda of Understanding (MOUs) have been developed and continued with the Mildura Rural City Council for childcare, SuniTAFE, and Mildura Senior College, which provides textile and cooking facilities to Zoe mothers for Learn Local pre-accredited training.

Funding continues to be a challenge and we thank the William Buckland Foundation for once again coming to our aid with a further year of funding; without the WBF Zoe would literally not exist.

What keeps us going? The growth, development and achievements of Zoe mums and children. This year the inspirational Zoe Pride netball team began. Some Zoe Indigenous mums met with the Aboriginal and Torres Strait Islander Social Justice Commissioner, June Oscar AO, as part of the project Wiyi Yani U Thangani (Women's Voices). Two mums are involved in the Hands Up Mallee Youth Leaders Table; two were part of the short film, Stories for Change, and one mum is a finalist in the Victorian Learn Local Awards. Let alone, the academic achievements of many Zoe mums. With 13 graduating in December 2017! You can read about more achievements in the following pages.

Anne Webster
Executive Director, Zoe Support



CHAIR'S REPORT

It is my privilege to bring you the Zoe Support Australia Annual Report for the 2017-2018 financial year on behalf of the board of directors. This year has been one like no other as we continue to grow and expand our services. This is the third year of our current strategic plan and the third and final year funding provided by the William Buckland Foundation. We are very grateful that this generous funding has enabled us to establish a sound evidence base for the success of the Zoe model, a wrap-around service reaching out to young women who are struggling to balance the dual roles of mother and student. The success of our service is told in the statistics that follow these reports but more poignantly in the stories from the women for whom we care. As you may be aware the viability of Zoe Support remained very precarious for much of this year with the knowledge that our major financial support was coming to an end. We were very relieved and excited to learn that the trustees of the William Buckland Foundation had approved an extraordinary further year of funding which will sustain us to the end of this financial year and just beyond.

As indicated in our previous Annual Report 2017 the board envisaged a future with multiple possible pathways toward sustainability. The first step has begun with the incorporation of Zoe

College, established as a separate Not For Profit entity. This facilitates an arm's length arrangement between Zoe Support and Zoe College, with Zoe Support as the founding member of the College. Zoe College commences in 2019 and will provide VCAL as a pathway to further education and employment. With this in sight, the board made the decision to purchase a site to provide a 'home' for the college. With the support of Bank Australia we have made this investment. The asset will provide leverage for future investments.

The financial bottom line remains balanced and as noted in previous years our apparent surplus for the year ended is carryover of unexpended grants with terms that fall due in the year to come and will then be fully acquitted.

In a small organisation with a big vision and a wraparound, holistic approach, the skill and heart of our staff is vital to our engagement and success. Each of our staff - salaried or voluntary, knows the stretching required to deliver quality service with compassion and to remain constant in commitment, hopefulness and "unconditional positive regard."

Anne our Executive Director remains valiant in her support for young mothers and their children while

chasing the necessary funding that will gain us a secure future. Anne is tireless in her advocacy and promoting 'a fair go' for women who still too often remain marginalised and stigmatised by the wider society.

Stakeholders and partners: we are grateful for a significant number of local businesses and organisations which support our work and a number who form partnerships to achieve cooperative outcomes in the pathways to success for our clients. Anne has acknowledged those organisations in her report.

Gerard Jose joined our board this year and we welcome his extensive knowledge of the local government sector and his experience in social welfare and the NFP sector.

It is a fact that the loss of our local Win TV service has markedly reduced our visibility in the community, however we have excellent support from the local print media Sunraysia Daily and the Midweek.

At Zoe Support, our vision is to continue the outstanding work and evidenced outcomes into the future, but the financial imperative is to be sustainable.

Philip Webster

BOARD OF DIRECTORS



PHILIP WEBSTER
CHAIR

Philip is a medical practitioner working in family practice in Mildura for more than 40 years. Philip brings governance skills and board experience across medical, community and education sectors. He serves on several not-for-profit boards and sub committees. Philip is a graduate of the Australian Institute of Company Directors. He was a member of Mildura Senior College Council for 16 years and recently appointed to the Community Advisory Board of Mildura Base Hospital.



HEATHER YOUNG
DIRECTOR

Heather has been working as a Family Day Care Educator with Zoe Support for 2 years. She is presently completing Certificate III in Child Care. She completed The Diploma of Community Services Work in 2015 and has been a therapeutic foster Carer with MFC and interchange for over 10 years.



ANNE WEBSTER
FOUNDER & EXECUTIVE DIRECTOR

Anne established Zoe Support Australia on her evidence-based research. She is a Social Worker (Hons), a Sociologist and researcher, and has recently submitted her PhD on Adoption in Australia, through the Australian National University. Anne has over 18 years' experience on governance boards including as chairperson. Anne is a Member of the Australian Institute of Company Directors.



GERARD JOSÉ
DIRECTOR

Gerard is CEO, MRCC, and is responsible for the implementation of Council decisions, policies and the Community & Council Plan; providing strategic advice to Councillors and management of Council staff. He has extensive experience working in the local government, community and not-for-profit sectors. Gerard is a White Ribbon Ambassador; an Alumni of the Cranlana Institute – Melbourne; a Member of the Institute of Public Administration Australia and a Fellow with the Local Government Professionals Association.



CHRIS CREWTHER
DIRECTOR

Chris is the Federal Member of Parliament for Dunkley, Chair of Parliament's Foreign Affairs & Aid Sub-Committee and Chair of the Government's Home Affairs & Legal Affairs Policy Committee. Chris has previously worked in his own small business, as an international lawyer in Kosovo, as CEO of a regional economic development organisation, in private and public legal practice, and in project management. He has a B. Laws (Hons), a M. Laws specialising in International Law and a M. Diplomacy (Hons). Chris brings extensive legal, political and general knowledge to the board.



GARY GREEN
DIRECTOR

Gary has a strong commitment to improving outcomes for young people and schools. He has worked in the education sector for over 30 years in various roles since completing his Education degree, including Principal for over 20 years. He has been State Councillor with the Victorian Principal Association, and Chair of several other Principal Associations. He is currently the Youth Engagement Services Coordinator, Mildura Rural City Council and leads a number of key programs focused on returning young people to education, training or employment.



JENNY GARONNE
DIRECTOR

Jenny has significant business, community and regional development experience through leadership positions held in local, state and federal governments over the last 25 years. Jenny is the CEO of Princes Court Homes. She has also been involved in many Board positions and is a Member of Australian Institute of Company Directors. Jenny's qualifications include an Executive Masters in Public Administration and she is a Fellow CPA.



ALIENA

I wouldn't be the person I am today, a happy and healthy mum without Zoe Support. This is some of my story.

I was 21 years old, I did not have any social life, I did not go outside, I didn't have any support, my mental health was terrible. I lived like a shadow on a dark wall "unseen" I did not have a home nor could I eat. I found out I was expecting my first child. I was so scared, my mental health got worse, having nothing and nobody to talk with made everything worse.

I heard about Zoe Support. I knew deep down this was something I needed to make a better future for my unborn child and myself. I was afraid people would dislike and judge me as I was a dark soul that lost my way. I started Zoe Support one day a week, then days kept me going. They taught me how to

budget, save, maths, English, life skills needed when you don't finish school. I grew to love Zoe Support. I started attending playgroups, sewing, cooking, markets. I was out of my room, making forever friends and a life I could be proud of.

If it wasn't for Zoe Support, I wouldn't have a place to be happy, a place to be myself, a place to call home. I wouldn't be able to see a future or be able to look forward to every day.

KEY ACHIEVEMENTS

- NEW STAFF**
 - Housing worker | Education support officer
 - Programs manager | Tutor | Project Officer
- NEW PROGRAMS**
 - Introduction to Allied Health Learn Local
- EXTERNAL PROGRAMS DELIVERED ONSITE**
 - Wondering in the Womb delivered by MDAS; Circle of Security and birthing classes delivered by SCHS
- NEW COLLABORATIONS**
 - Cooking at the Mildura Senior College kitchens; pre-accredited training provided by TAFE and MADEC to Zoe students
 - Opening of the Zoe Allied Health Room in August 2017
 - College Business Plan and Company and PBI and registration completed
 - Submission for Childcare Service Provider completed
- PLAYGROUP AWARDS**
 - Supported Playgroup of the Year 2017, and finalist for Supported Playgroup Facilitator of the Year
- ACTING PRIME MINISTER MEETING**
 - Anne met the Acting Prime Minister, Minister Michael McCormack with Andrew Broad, member for Mallee

DEVELOPMENTS

- ZOE COLLEGE**
 - Registration of Zoe College Limited as a new Public Company and Public Benevolent Institution. Working towards registration of an Independent Specialist School.
 - VCAL and VET at Zoe College in association with TAFE for 2019
 - Purchase of 270 Deakin Avenue for the school site
- STAFF CHANGES**
 - Amanda Harvey; Megan Imms, Elena Nemtsis, Paula Robinson, Skye Boatwain, Sarah Favelaki
- VOLUNTEERS**
 - Beryl Giddings, Sue Bowen, Maureen Speed, Christie Cronje, with Marg Armsden, Moira Parr, Bev Arney, Daryl Hunter
- TRAINING**
 - First Aid, Trauma informed practice
- PARTNERSHIPS, ASSOCIATIONS & CONSORTIUMS**
 - TAFE, SCHS, MDAS, MADEC, Sunraysia Learn Local with SMECC, MADEC, Red Cliffs Resource Centre and East End House; Mildura Senior College
- PRO BONO**
 - Norton Rose Fullbright law firm
 - Aspire Architecture
 - BWA Building Consultants
 - Billard Leece Architecture
- WORKING TOWARD**
 - Registration as a Childcare Service Provider

YOUNG MUMS COMMUNITY ACHIEVEMENTS

- Victorian Learn Local Young Pre-accredited Learner Award for the 2018 Victorian Learn Local Awards finalist: Peatamai 'Pear'
- Stories for Change short film Larni and Rebecca
- Crystal, Claire, Bec met with the Aboriginal and Torres Strait Islander Social Justice Commissioner June Oscar AO at Zoe to be part of the project Wiyi Yani U Thangani (Women's Voices)
- First Graduation dinner with 13 young mums in December 2017
- Hands Up Mallee Youth Leaders Table - Bre and Larni





WHY THIS SERVICE?

While Australia continues to make strides toward tolerance and diversity, young mothers continue to experience stigma and are largely marginalised and disengaged from mainstream education.¹ Research shows that many are excluded from or decide to leave school, often due to fears about being judged. Research also shows links between teen parenting and poor educational outcomes, and poor economic outcomes for themselves and their children. There are also heterogeneous factors that need to be considered. Young parents have a higher risk of long-term welfare dependency, associated with lower levels of literacy and numeracy, unemployment, social exclusion, poverty, family violence and crime²³⁴. Zoe Support seeks to address this by providing a welcoming and accepting environment and holistically addressing the complex needs defined by mothers themselves and evidenced in the research.



WHO WE ARE & WHAT WE DO

Zoe Support is a not-for-profit, community based organisation currently operating within the Mildura region, with a vision to replicate the model to other regions of high teen birth rate and low education retention.

OUR FOCUS

- Support services to assist pregnant and parenting young mums and other families
- Support services for young mums to re-engage in education
- Life skills programs focused on parenting and managing a home
- Child care with a focus on early intervention and early years, first 1,000 days principles

OUR COMMITMENT

To continuously develop ideas, programs, events and education to make a positive impact on the opportunities of each young person we support

INDIVIDUAL INTERVENTION

Each mother and her child's needs are considered and addressed on a case by case and capacity basis

OUR MODEL

The Zoe Support model is:

- Evidence-based
- Holistic/wraparound
- Place-based
- Partnership, collaborative and community-based
- Demonstrating measurable educational, social and welfare benefits

INNOVATION

Zoe Support responds to each person's primary need in a holistic manner - no other service provides this 'wrap around' approach

WHY THIS REGION?

Mildura LGA is situated in the North West of Victoria. With a population of 53,878 and 3.8% of the population identifying as Indigenous compared to only 0.8% of the Victorian population. The Mildura LGA ranked as the fifth most disadvantaged LGA in Victoria and has remained in the highest 10% of disadvantaged LGAs. Mildura has a strong community focus and good partnerships across health, welfare and the business community, and many have an optimistic outlook, there is also significant entrenched poverty.

In 2018, State of Mildura Report statistics show:

- The unemployment rate as 7.3% compared to 6.6% in Victoria.
- Higher proportions of young people aged 17-24 yrs are not engaged in employment, education or training with 16.2% compared to Victorian counterparts at 10%.
- 21.2% of young people ages 15-24 yrs are neither learning nor earning.
- 8% of households with children 0-12 yrs ran out of food and could not afford to buy more in 2013, compared to the state average of 4.9%.
- The number of jobless families with children under 15 years old is 20.2% compared to Victoria average of 12.3% (p.37);
- In 2016, Over 10% of households had rent payments greater than 30% of their household income. And, 30.8% of households in the bottom 40% of income distribution experience rental stress.
- The proportion of Mildura LGA mothers smoking during pregnancy is more than double (at 22.9%) the Victorian proportion of 10.1% (State of Mildura Report, 2018).

¹ Harden, A., Brunton, G., Fletcher, A., Oakley, A., Burchett, J., & Backhaus, M. (2006). *Young people, pregnancy and social exclusion: A systematic synthesis of research evidence to identify effective, appropriate and promising approaches for prevention and support*. London: EPPI - Centre, Social Science Research Unit, Institute of Education, University of London.

² Luttrell, W. (2003). *Pregnant bodies, fertile minds: gender, race, and the schooling of pregnant teens*. New York: Routledge.

³ Mollborn, S. (2007). Making the best of a bad situation: Material resources and teenage parenthood. [2007]. Retrieved from *Journal of Marriage and Family*, 69(1), 92-104.

⁴ Shacklock, G., Harrison, L., & Angwin, J. (2007). Teaching, learning and the 'dilemma of difference' for parenting students in school settings, in Wierenga, A. (ed.) 2007, *Are we there yet? National Youth Affairs Conference Proceedings: Peer reviewed papers*, Youth Affairs Council of Victoria (YACVic), Melbourne.

⁵ (Aboriginal Early Childhood Community Profile, 2009, p. 34-35 sourced <http://www.education.vic.gov.au/Documents/about/programs/aboriginal/abprofmildura.pdf>)

BARRIERS TO EDUCATION

The research identified the following key barriers to young mothers re-engaging with education:

FINANCIAL CONSTRAINTS

Many young mothers cannot afford childcare. Many are unaware of available financial assistance, while others have an unreal expectation of how far government assistance will go.

HOUSING

Affordable, accessible, stable and safe housing is a daily challenge for many teen mothers. There is limited public housing in Mildura with long waiting lists. Temporary accommodation, such as couch surfing, places young mothers and their children at risk of harm.

TRANSPORT

Transport is unreliable, inadequate and costly, resulting in isolation and social disadvantage for teen mothers. Lack of transport makes the use of external child care centres impractical.

CHILDCARE

Childcare needs are currently not met for teen mothers who wish to study, unless family members offer this support. Places in external childcare centres are competitive, with children of working mothers given priority. Childcare centres are also inflexible due to the requirement for permanent bookings.

EDUCATION

There are no flexible education delivery options or additional curricula to assist teen mothers to manage their student and parenting roles. Schools do not offer parenting training or additional tutoring.

ISOLATION

Support services do not meet the complex emotional and psychological needs of teen mothers, including those who live with domestic violence and substance abuse.

5 RECURRENT THEMES

- Diverse needs but limited choice
- Stigma
- Unreliable family support
- Pre-existing complex problems before pregnancy
- Costs of education and employment

4 MAJOR PROBLEMS

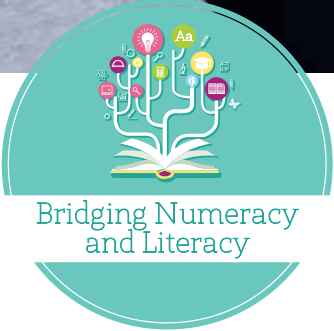
- Poor quality housing
- Subdivisions with high crime, poverty, drug use and vandalism
- Isolation and loneliness
- Relationship breakdown and domestic violence



PROGRAM REPORT



Sunraysia Community Health Services (SCHS) trained facilitators deliver the 'Circle of Security' program. This program helps young mothers to understand their child's emotional needs by learning to read emotional cues, support their child's ability to successfully manage emotions, enhance the development of their child's self esteem; and respect the innate wisdom of parent and child in their desire for security.



Bridging Numeracy & Literacy is a pre-accredited course that offers students a pathway back into education. Our qualified teacher takes small group sessions with a focus on individualised support to tackle numeracy and literacy activities. The aim of Bridging Numeracy & Literacy is to improve academic levels so that reengagement in VCAL or certificate level education can occur. Our teacher Paula makes learning fun!



The Zoe Pride Netball Team launched in 2018 and a band of twelve eager mums came together to train and

play Netball in the Lifestyle Plus social competition. Netball has been fantastic for improving fitness levels, inspiring team work; and encouraging commitment, dedication and motivation toward a common goal. Our Netball Team is grateful for the skills and training provided by our fantastic coaches Desley, Margie and Sandy.



INTRODUCTION TO ALLIED HEALTH

The Introduction to Allied Health program is a new program in 2018 and introduces young mothers to employment and study options available in the health industry. Zoe mothers have enjoyed learning about Speech Pathology, Dietetics, Occupational Therapy, Physiotherapy and Podiatry at Sunraysia Community Health Services. Participants have also expanded on their knowledge of the allied health field at SuniTAFE, consolidating their learning at TAFE's purpose built training facility.

earth TO Table

Earth to Table (formerly known as Meals & Munchkins) is the cooking program. Zoe Support has an overflowing kitchen garden growing many delicious fruits and vegetables. Daryl and Simone's daycare

kids tend the vegetable garden and Zoe Support mothers harvest the produce. They are then taught to prepare healthy and nutritious meals for their families including zucchinis five ways (stuffed, baked, roasted, and hidden in dishes such as spaghetti bolognaise, zucchini slice and muffins). Zoe mums learn how to prepare economical food on a tight budget, with one excursion to the supermarket to find the best bargains to feed their family. Elena has a wealth of knowledge around food and budgeting which she so generous and warmly shares with our young mothers.





PLAYGROUP

Zoe Support Playgroup is a multi-award winning Supported Playgroup offering structured and unstructured activities for young mothers and their children. A vibrant and varied program includes creative play, arts and crafts, outdoor and sensory play, as well as guest speakers on a range of topics including mental health, dental hygiene and legal aid & advocacy, sexual health and education and work readiness forums.

mothers, children and babies play and interact with the elderly residents in a beautiful example of inter-generational socialisation and connectedness.

The Easter Egg Hunt, Mother's Day pamper session and Book Week celebrations are always lots of fun and our Annual Christmas luncheon is always well attended as the children excitedly anticipate a visit from Santa Claus on the back of the Fire Engine.

Our fabulous Playgroup Program is co-ordinated by the vivacious and lovely Libbie and a team of volunteers.

The highlight of our playgroup program is our monthly visit to the Bupa Aged Care facility where



Cupcakes playgroup

Cupcakes Playgroup is a small group morning tea for new and expectant mothers. Cupcakes Playgroup is the soft entry point into Zoe Support for first time mums and a safe and supportive environment where relationships can develop. Cupcakes Playgroup gives our young mums the opportunity to share experiences and develop friendships with others mothers and children around the same age. The highlights of our weekly mothers group are Karen's amazing homemade Cupcakes that are simply delicious, although not quite as delicious as our scrumptious newborn babes.



Jayde Galea



bibs & blankies

The Zoe Support textiles and marketing social enterprise program 'Bibs and Blankies' teaches young mums foundational sewing skills required to make burp clothes, bibs and cot blankets, which they then sell at the Zoe stall at the Riverfront Boutique Markets. The profit from the sale of these beautiful handmade garments is invested into making newborn gift baskets, put together by Amber, to be provided to other young mothers at the Mildura Base Hospital at the time of their booking in appointment. Our mothers learn marketing skills as they package and sell the items that they have carefully sewn. This social enterprise enables our existing mothers to 'pay it forward' to other new young mothers.



BUBBLES & babes

swimming classes

Our exciting swimming program 'Bubbles and Babes' takes place in the warmer weather terms 1 and 4. Mothers take their children to swimming lessons and water awareness classes. Most of the children would not generally have access to infant swimming classes, so this is a valuable opportunity to learn a 'skill for life'.

CONTINUUM OF FLEXIBLE SERVICE PROVISION AND CASE MANAGEMENT

REFERRALS

- Self Referral
- Maternal & Child Health
- Child Protection
- Base Hospital

- Secondary Schools
- MASP
- MDAS
- SMECC

STAGE 1

Supported Playgroups:

- New pregnant or parenting mothers
- General playgroup
 - Focus on mentoring
 - Importance of play
 - Attachment
 - Peer support

Pre-Accredited Training:

- A range of pre-accredited courses are offered by Zoe Support and partners

Partnering Professionals:

- Dental Hygiene
- Maternal & Child Health
- Mental Health
- Birthing Classes
- Early Years Reading
- Domestic Violence
- Legal advice
- Family Violence
- Alcohol and Other Drugs
- Physical Fitness programs

STAGE 2

Education pathways with flexible options:

- Completion of Secondary or equivalent
- VCAL or VCE both online or
- Enrolment and support for tertiary:
 - Certificates
 - Diplomas
 - Bachelors
 - Apprenticeships
- Scholarships
- Tutoring is provided onsite
- Financial support

Childcare and Early Years

- Onsite childcare as a priority
- Early years principles - *Belonging, Being, Becoming*

Advocacy for:

- Child Psychology as required
- Medical specialist support
- Mental Health
- Alcohol and other Drug counselling
- Legal aid
- Centrelink

STAGE 3

Employment Support

- Job readiness
- Work placements
- Kinder enrolments
- Primary School enrolments

SUPPORTED EXIT FROM PROGRAM



PRUE

I contacted Zoe Support when I was 18 and pregnant. I was a bit scared to make the call at first, but I'm so glad I did. It changed my life.

I've been supported by the Zoe Support team since 2014. As well as being a single mother, I am studying for my Cert IV in Allied Health – something that would not have been possible without the help of Zoe Support.

I was pretty overwhelmed when Savannah was born. Zoe Support helped me determine the right course of action for me, co-ordinated my return to study, and supported me with Savannah. Through them, my confidence built up and I felt strong and empowered for the first time. They taught me responsibility, and to be a better person – if I didn't have them I would probably be a very isolated, stay at home mum, not studying or doing anything to create a better future for myself and my daughter. To have a place like Zoe gives you the

chance to connect with people who really understand you. We are a community here, we all support each other and help each other out like a family.

Prue and netball photo: "I love netball, and when they asked me to co-ordinate the team I was so excited to be given that opportunity. Six months ago, I never thought I'd be capable of something like that, but I have gained some great leadership skills through Zoe Support and have more confidence than ever now,"

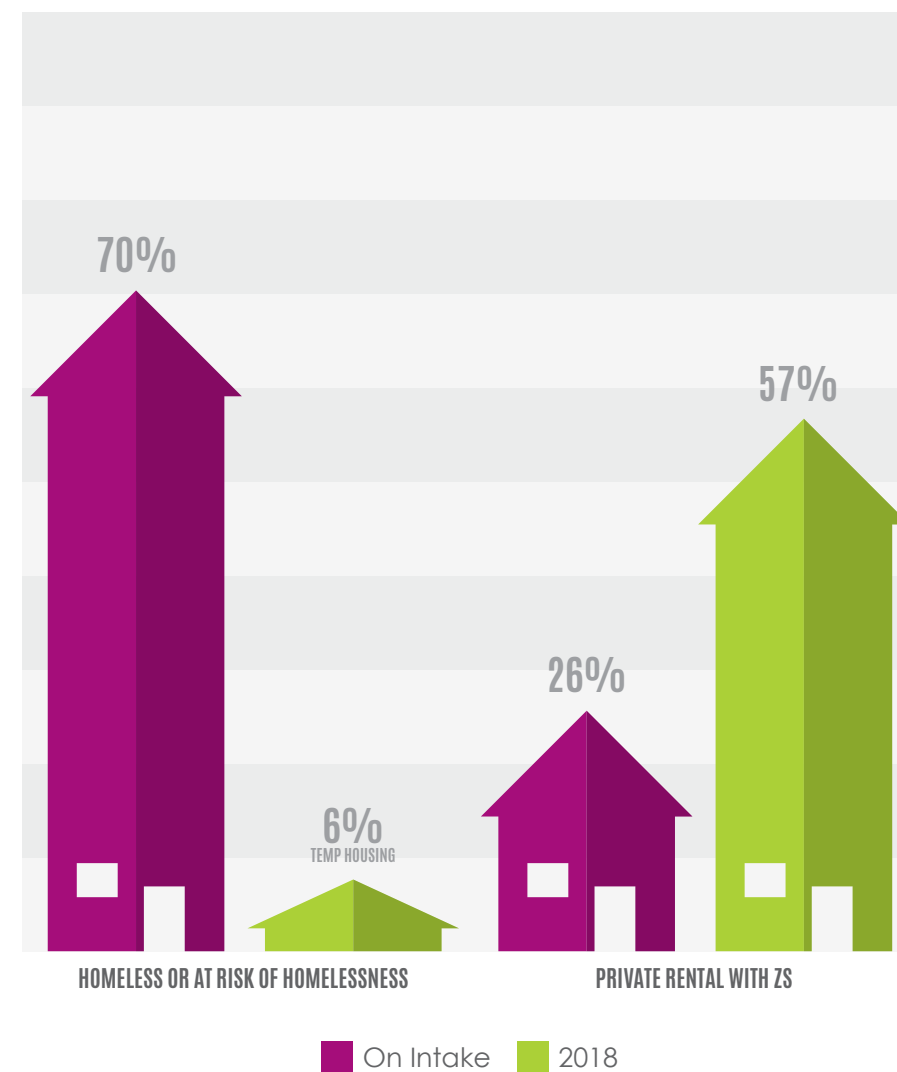
HOUSING REPORT

Last year the Mercy Foundation and Collier Charitable Fund awarded a Grant to End Homelessness.

At the time of the application, there was a 2 - year waiting list for public housing in Mildura, and as a result, a number of young women pregnant or parenting due to various reasons experienced homelessness. Many were often left to rely on inadequate accommodation ranging from couch surfing or sleeping rough. This unstable housing was not only unsafe but also prevented the young women from securing their future. It is very difficult to seek employment or take on further education whilst entrenched in homelessness. Since the project commenced, 47 young mothers have been assisted into private rental and a further 12 have been successfully housed in public housing, and further 5 in transitional properties. The housing worker is continuing to help young women sustain their housing by facilitating education around living and life skills including - budgeting, cooking and cleaning.

There have been 3 clients in the past year who have exited private rental secured through Zoe Support advocacy due to domestic violence. These young mothers have been supported into transitional housing in collaboration with DV support.

The Zoe Support Home Base packages provide home necessities such as towels, cutlery, crockery and kitchen utensils and were launched this year. These assist a young mother to settle into her new private rental.



PLANNING DAY PANEL OF YOUNG MUMS

*Feedback from mums
on programs and why*

HOW HAS ATTENDING THE PROGRAMS BENEFITTED YOU? PLEASE TELL US WHICH ONES YOU ATTEND.

- PEAR**
- Cooking, Sewing and Netball
 - Elena and cooking program has been helpful and I have transferred some of these skills learnt while cooking at home for the family.
 - Learning new skills in all programs
- PETA**
- Cooking and Bridging
 - Bridging allowed me to gain the confidence to engage back into further education and has given me hope for a job in the future
- SOPHIE**
- Cooking
 - Enjoying learning different ways to blend vegetables for my children
- HANNAH**
- Cooking, Bridging and Circle of Security
 - Helped me understand Jacob and also helped with ways to interact with him
- LAKISHA**
- Netball, Cooking and Playgroup
 - Playing netball has made me feel good about myself

WHAT WOULD YOU LIKE TO SEE AT ZOE IN THE FUTURE?

- LAKISHA**
- A program to support single fathers
 - Fundraising
- HANNAH**
- Zoe Support with stable funding
 - New programs
 - More staff and volunteers
- PEAR**
- I love Zoe how it is now



SOME IDEAS FOR PROGRAMS WOULD BE

WHAT IS ONE THING THAT CHANGED FOR YOU IN COMING TO ZOE?

- PEAR**
- The support
 - Friendships
- PETA**
- Interaction with other young mothers
 - Interaction for my daughter with other children
- SOPHIE**
- The support
 - Talking with other young mothers and friendships
- HANNAH**
- Direction in life
 - I would not be studying without the support
 - Zoe helped me figure out where I want to go and how I want my future to look like
 - Friendships
- LAKISHA**
- Friendships and relationships made
- AMBER**
- Connections
 - People caring and wanting to be a part of your story
 - Studying
 - I had no vision for my future
 - Zoe allowed me to aspire to believe I could make a better future for myself and my family

QUIT SMOKING
RESUME WRITING
BUDGETING
WORK EXPERIENCE /
JOB READINESS

WHAT DO YOU THINK IS THE BIGGEST ISSUE YOUNG MOTHER'S FACE?

STIGMA OF BEING A YOUNG MOTHER
THE BARRIERS OF ENGAGING
BACK INTO EDUCATION
AGE TO ENROL INTO MILDURA SENIOR COLLEGE
CONFIDENCE
BEING SCARED



TEEGAN

I started my journey with Zoe Support in 2014 when my son was 6 months old.

At first I was nervous as I never really socialised after I had my son and was scared of being judged. I was welcomed like I had attended for years. I attended swimming lessons, cooking, sewing and playgroup every week. I learnt lots and made

new friends. In 2016 I was ready to leave my little boy at the Zoe Support Daycare Centre and start studying. I continued to attend the cooking program, swimming lessons and playgroup. In 2016 I passed year 11, I would never have been able to do this without Zoe Support. At the end of 2016 I found out that I was pregnant and in May 2017 I gave birth to another beautiful healthy baby boy. I continued to attend the playgroup whenever I could as this

was my time to socialise with all the amazing mums I met through Zoe Support. I still attend Zoe Support, my boys attend a local Daycare and I am studying Certificate III Early Childhood Education and Care. I would never have come this far with my little family without Zoe Support. They have become my second family.

HOW MANY YEARS HAVE CLIENTS BEEN ENGAGED IN ZOE?

41%
ENGAGED FOR 1 YEAR OR LESS

33%
ENGAGED FOR 2 YEARS OR LESS

26%
ENGAGED FOR 3 YEARS OR MORE



79%
OF CLIENTS RELY ON ZOE TRANSPORT



PEAR

Hello my name is Peatamai Tommy Nikau, but everyone calls me Pear. Life before Zoe was very stressful, I didn't get much help or support.

I was heavily pregnant but unfortunately my daughter sadly

didn't make it because of a ruptured membrane and stress.

It was hard to cope and at the same time we were being told to leave our home. Being the only one from my family living in Mildura I didn't get the support I needed. Now with Zoe I have support and can get the qualifications I need to work and provide for my family and give them the best a mother could. I also made friends I can depend on and have

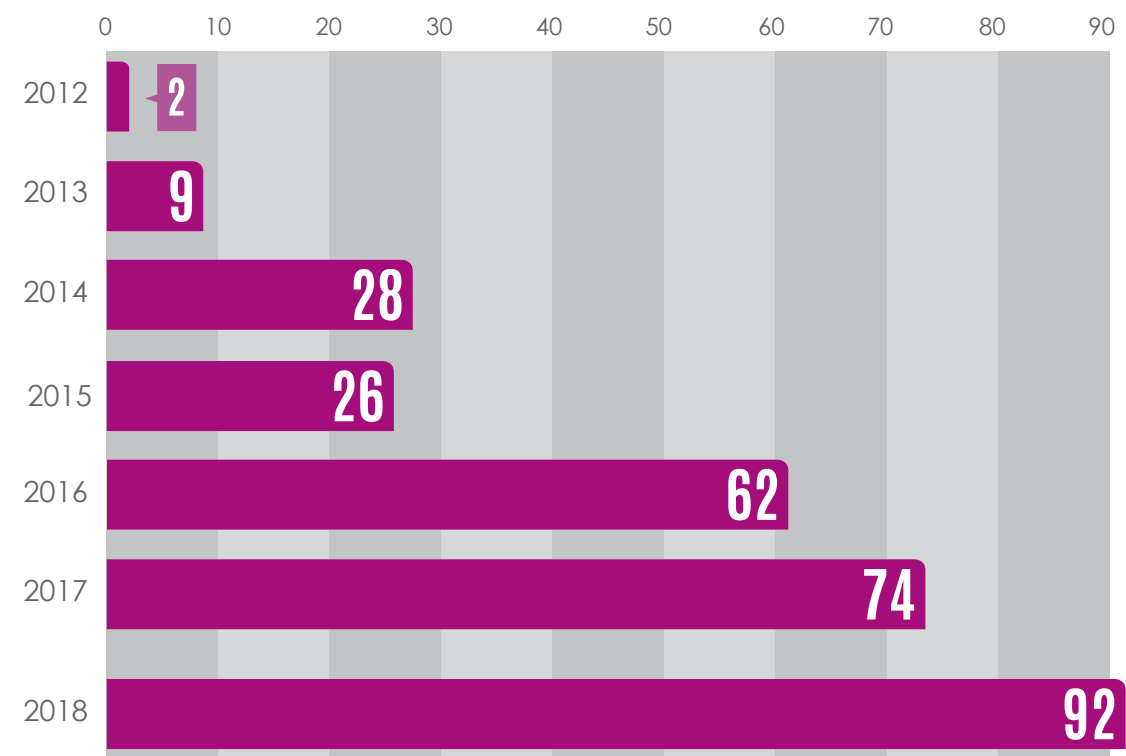
forever. My heart is always with Zoe Support, the workers and volunteers, we give thanks and congratulate them on their dedication. Zoe Support has helped me get my children into day care so I can focus on my Cert 4 in leadership and management. They have helped me realise that I'm never alone and I always have people to talk to. They have never let me down and I know they will always try their best to help each and everyone of us.

WHY THE ONGOING GROWTH?

Zoe Support continues to see client numbers grow annually. With 44 new referrals and 25 case closures in 2017-2018.

The overall growth represents the 'safe place' that young mothers experience and reflects the philosophical commitment to 'unconditional positive regard' which creates the culture at Zoe Support. Teen birth rates are not increasing regionally but there are many young mothers who remain isolated and have yet to discover their own place in the community.

Zoe Support values peer support and it is a naturally occurring phenomena. There is a sense of acceptance and being 'enough', which individual mothers experience at Zoe, which in turn allows them room to breath, and for dreams to surface. Each mother has the opportunity to make steps to a better future for her child and herself.



YOUNG MOTHERS ENGAGEMENT

age group 13 - 25 years



REBECCA

I'm Rebecca, I'm 19 and mother to an eight month old boy called Luke.

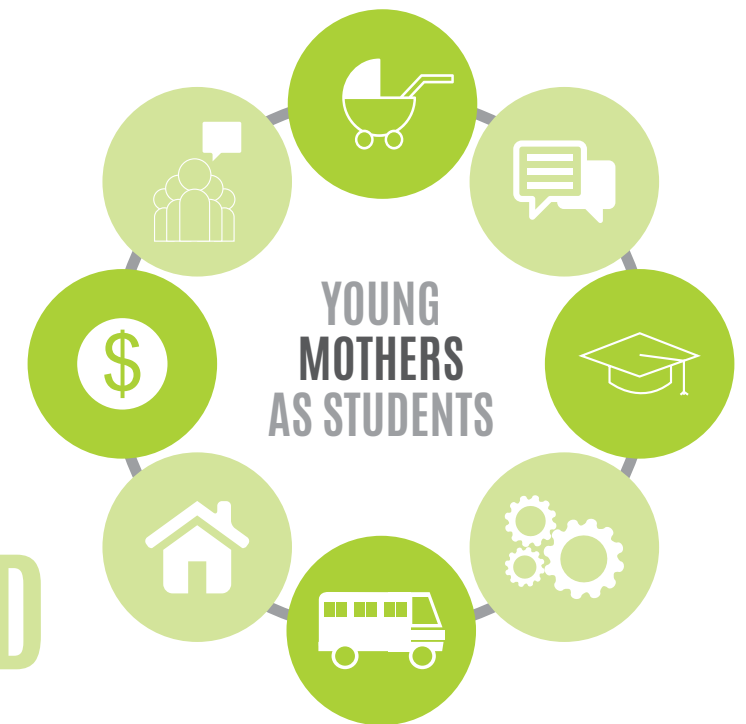
I left school after Year 8 to start a hospitality apprenticeship. When I fell pregnant I was introduced to Zoe by my doctor. I was shy and scared of new people and excluded myself from the world. I struggled in school because of domestic violence and substance abuse. Working 10-12

hours a day was better than staying at home. And then one day I realised my life needed to be about my little boy. I needed to be the best mum for my son and not a mother to my family. Zoe Support helped me get on track.

Zoe Support has had an enormous impact on my life and my son's life. It has helped me to grow into the social butterfly and mother I am, that I didn't think I could ever be.

Zoe Support helped me complete my Certificate IV in Community Services and will continue the support when I do my Bachelor Degree in 2019. Zoe is helping with tutors, childcare and finding the right support to suit my unique needs. Without the assistance, support and encouragement I've had from Zoe Support I wouldn't be half the mother I am today.

PLACE BASED WRAP AROUND SUPPORT



CHILDCARE ONSITE

- Family Day Care In-Venue Care is provided by qualified early years educators at four centres while their mother attends school, study or programs

EMOTIONAL SUPPORT

- Intensive Case work by a team of qualified case managers, housing case worker, education support worker
- Peer Mentoring. Peers who are successfully engaging in education and managing their parenting role encourage newer mothers to engage in the Centre and offer positive support for their own futures.

FLEXIBLE EDUCATION OPTIONS & TUTORING

- Study Hubs at each venue, allow for workstations with computers for each mother at each centre.
- Tutoring support provided by a qualified teacher
- Pre-accredited training. Zoe Support is a Learn Local and delivers multiple courses: Bridging Numeracy and Literacy; Bibs and Blankies textiles and marketing; and Earth to Table Cooking Nutritious Food straight from the Kitchen Garden.

LIFE SKILLS

- Life Skills programs including parenting skills, birthing classes provided by Sunraysia Community Health midwives, Wondering from the Womb delivered by Mildura District Aboriginal Service; Maternal and Child Health visits to encourage breastfeeding and early years development, and self-care.

TRANSPORT

- Transport: 2 vans transport mothers and babies to and from education, medical, and other appointments.
- 79% of mothers rely on Zoe butterfly buses

HOUSING

- Seventy per cent of young mothers who come to Zoe Support are either homeless or at risk of homelessness. When young parents have stable and safe accommodation, risks are reduced and education and community connection become possible.

FINANCIAL SUPPORT

- Zoe Support works with other agencies including Chances for Children, Haven and Mallee Domestic Violence to ensure finance is not a reason to not engage in education pathways.

ADVOCACY

- Advocacy and referrals with valued partners in health, education, welfare and employment.



LARNI

My name is Larni, I'm 20 and a mother to two beautiful girls. I had my eldest daughter when I was 16 and had dropped out of school.

I decided to finish year 11 and 12 while I was pregnant. I was able to take my daughter to school with me

and completed year 12 when she was one.

I joined Zoe Support when I was pregnant with my second daughter. I was welcomed with open arms by all the workers. I started with playgroup and progressed to sewing every week.

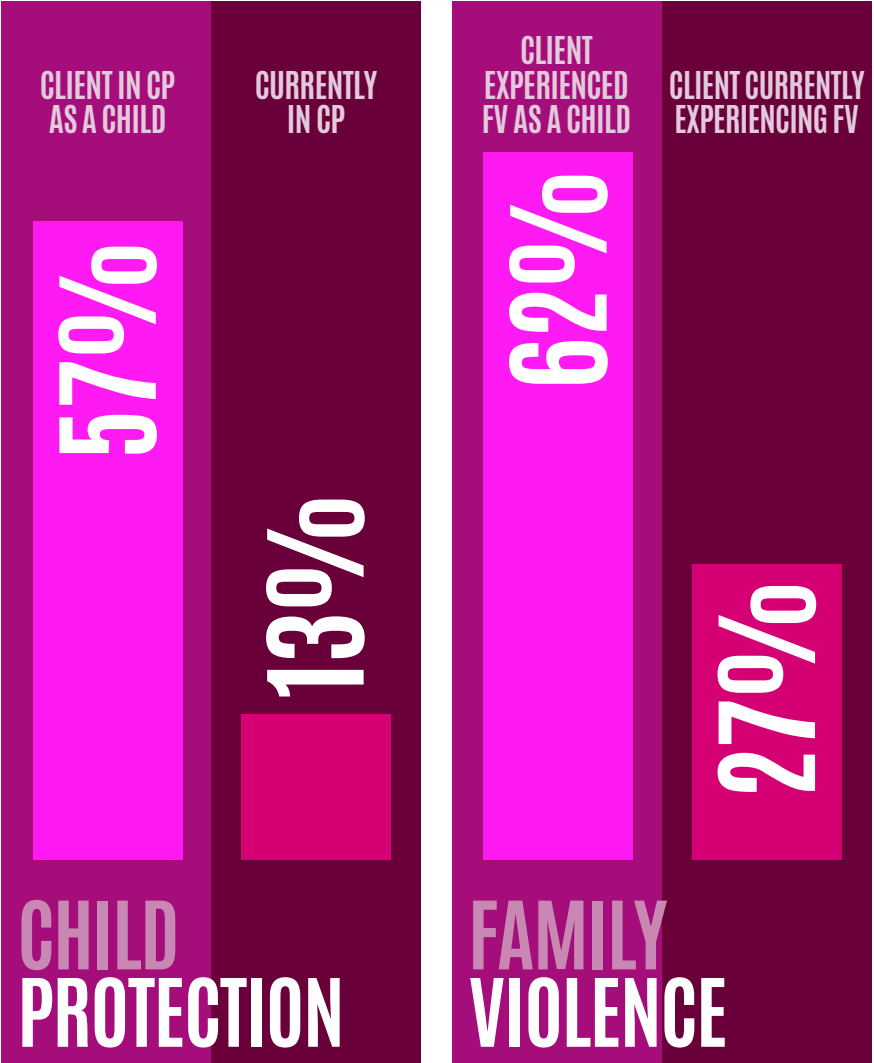
In 2018 I decided to pursue my dream of helping local young mums and Zoe helped me by setting me up with Chances for Children and helping me with TAFE appointments. I am now studying Certificate IV in

Community Services and can't wait to start working in the sector. My children go to daycare at Zoe and love it. I get to study in the same house my children are in and can see them whenever I want.

If it wasn't for the amazing people at Zoe Support I wouldn't be able to do the things I do now. The support is amazing, we are always made to feel welcome when coming in to study and when we have problems with our daughter's medical problems.

2018 CLIENT COMPLEXITIES

SUBSTANCE USE CHALLENGES



9% OF CLIENTS HAVE A DISABILITY

SUPPORT STAFF & VOLUNTEERS 2017/18



LIBBY



MAUREEN



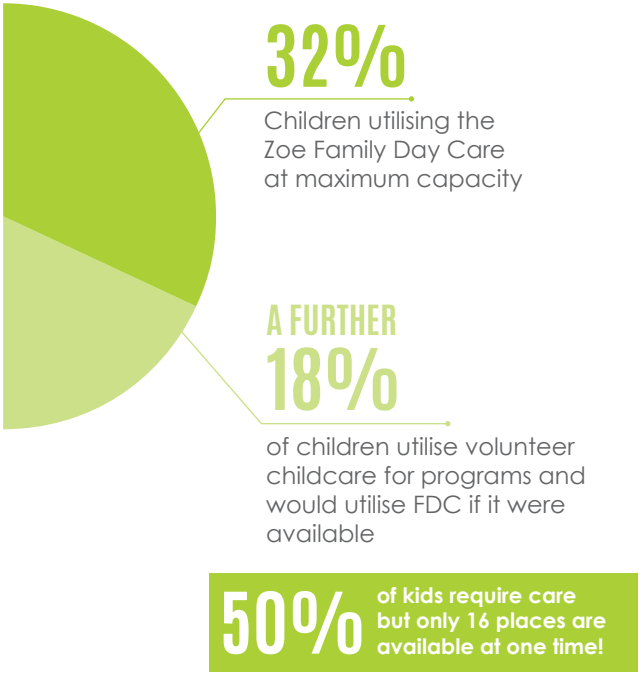
MERINDA



EMMA

FAMILY DAY CARE ALLOCATIONS

Research shows that childcare onsite or in close proximity to education facilities is essential for young mothers to re-engage in education.



Educators, Back Row (L to R): Sandy I'Anson, Linda Mitchell & Karen Mitchell. Front Row (L to R): Simone McFarlane & Heather.



L to R: Cindy, Megan, Dianne and Paula.



Daryl 'Mr Maintenance'



Volunteers: Bev, Marg and Moira.



LAKISHA

Hi there, my name is Lakisha, I am a 22 year old single mother to a two year old.

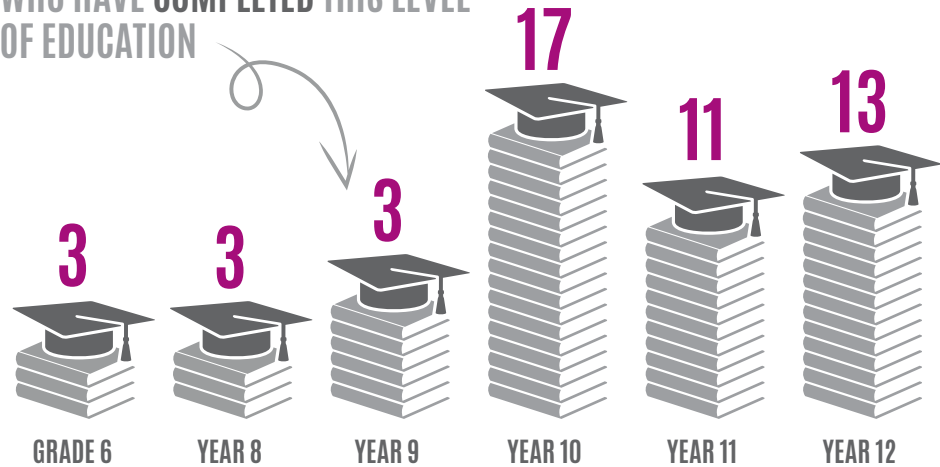
When I fell pregnant I was employed at KFC full time, I had hardly any friends, my only connection to people was my family and a handful of friends. At 28 weeks I had to stop working due to high blood pressure.

In the meantime I joined Zoe Support and only attended a few classes because I felt uncomfortable. In September I had my amazing son and life hasn't looked better, thanks to Zoe Support I have so many opportunities, we have met wonderful people, and thanks to Zoe Support I am now studying my Certificate III in individual support while my boy is in care at one of the Zoe houses. I play netball on Tuesday nights, do cooking on Thursdays as well as netball training. My weeks

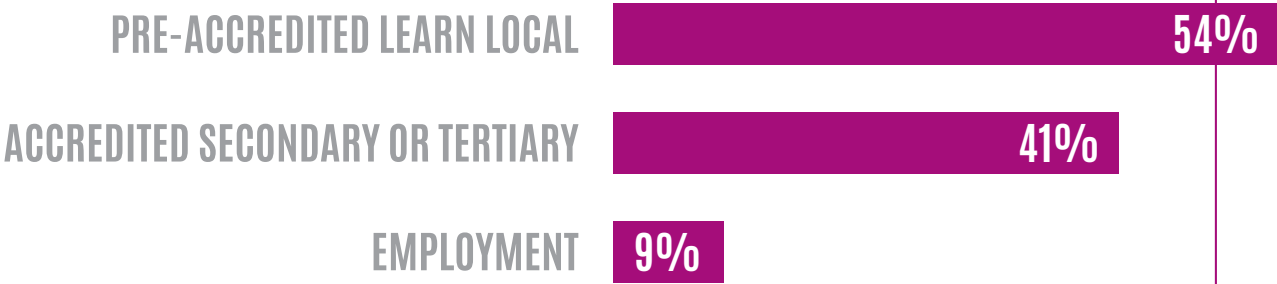
are busy juggling everything but we get through it all and I wouldn't have it any other way. I have made new friendships with other mums . It's amazing how much my life has changed in two short years. I know I wouldn't be where I am today if it wasn't for the help and generosity of the lovely women at Zoe Support.

EDUCATION LEVEL ON INTAKE

NUMBER OF CLIENTS ON INTAKE WHO HAVE COMPLETED THIS LEVEL OF EDUCATION



EDUCATION OUTCOMES IN 2018



CHILDREN EDUCATION OUTCOMES IN 2018

- 8 ATTENDING 3 YEAR OLD KINDER
- 3 ATTENDING 4 YEAR OLD KINDER
- 3 ATTENDING SCHOOL
- 23 TRANSITIONING TO KINDER IN 2019





JESSICA

My name is Jessica, I am 24 years old with two children. I am studying a Diploma in Early Childhood Education and Care.

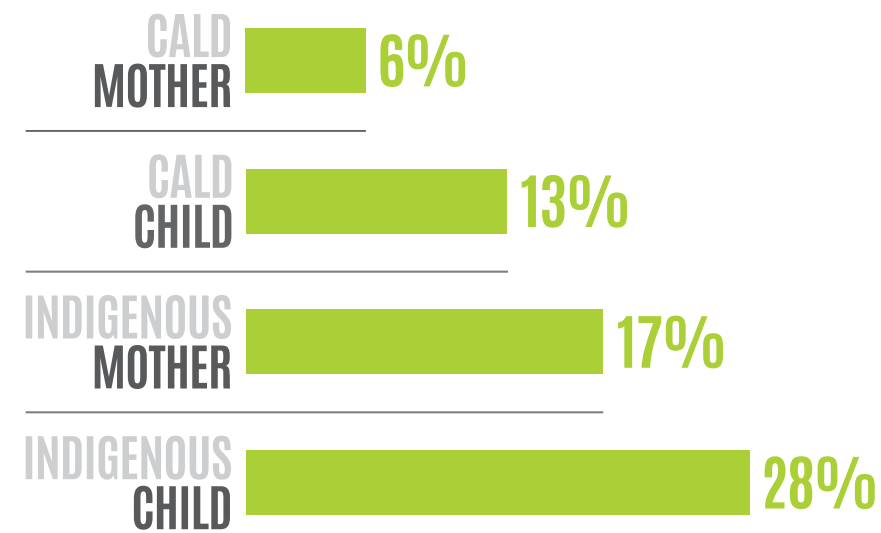
I started my course in 2016, online so I could be home with my son. My circumstances changed, Ryder

needed more of my attention. I fell pregnant and knew with a toddler and a baby on the way my diploma was never going to get finished - I needed help.

In 2017 I took the leap. I emailed Anne and she was welcoming. It gave me hope that I could do this. I started Zoe Support and Ryder started Daycare at Zoe. I did my placement when I was around 25-27 weeks pregnant. I was diagnosed

with a rare pregnancy illness called ICP that got me stuck in hospital in Adelaide. I was devastated. I could have lost my baby girl and I had to leave my baby boy. Cindy, Zoe Support's case worker, helped me through it all and helped Ryder adjust. She did more than I would have imagined and I am forever thankful. My life with Zoe is amazing! I have goals for the workforce, my kids are happy and so am I. Zoe is the best thing I could have done.

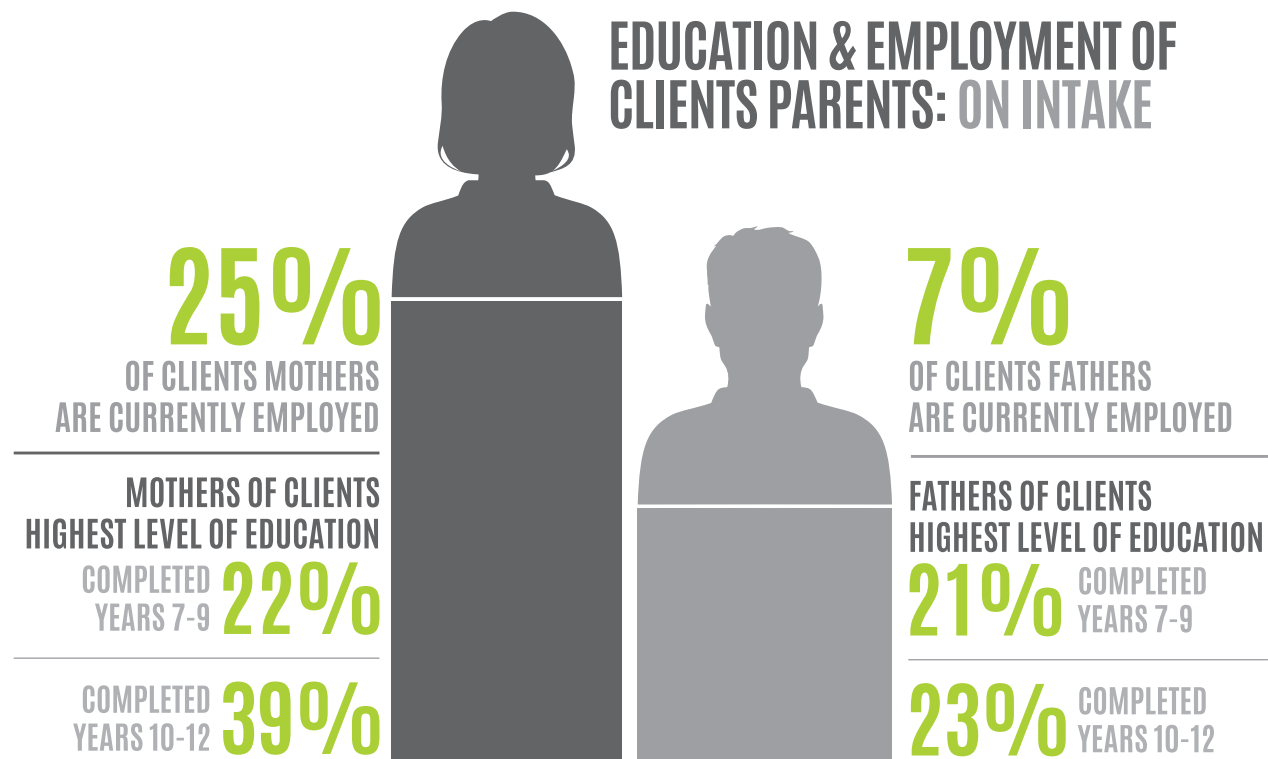
DIVERSE FAMILIES



49%
OF MOTHERS ARE
PARTNERED
IN 2017 & 2018



EDUCATION & EMPLOYMENT OF CLIENTS PARENTS: ON INTAKE





BREANNA

I am 22 years old with two sons. I started with Zoe Support when I was pregnant with my eldest in 2013.

I live away from town but I was always supported, whether it was with my mental health or if it was my baby appointments!

In 2014 I became homeless with a six-month old and I was pregnant.

Zoe Support helped me get involved with MASP, which helped me find a house for my boys, myself and sister who was also in my care. I was able to start 2cool4school and have completed Cert 1 and 2 Early adult general education.

Throughout my pregnancy I had a lot of complications and was always in hospital. Zoe Support helped find someone to care for my son while I was in hospital, and got my son into child care full time! They got my sister

to and from school everyday. So I could keep my studies up!

Without Zoe I couldn't achieve what I have or be where I am now! They still go high and low for me everyday! I have built some amazing friendships at Zoe Support.

I'm now studying Cert 4 in community service and trying to build a youth centre with Hands Up Mallee Youth!

DIRECTOR'S REPORT

Your directors present their report on Zoe Support Australia ("the company") for the year ended 30th June 2018.

PRINCIPAL ACTIVITIES

The principal activities of the company during the financial year were;

- providing services to our target group of unsupported pregnant and early parenting families;
- providing non financial outcomes in response to funding body agreements; and
- providing turnover, cash flow and surplus to meet the financial objectives of the company.

There were no significant changes in the nature of the company's principal activities during the financial year.

DIRECTORS

The names of directors in office at any time during or since the end of the year are:

- Philip Webster
- Anne Webster
- Chris Crewther
- Jennifer Garonne
- Gary Green
- Gerard Jose (appointed 21st August 2017)

Heather Young held the position of company secretary at the end of the financial year.

MEETINGS OF DIRECTORS

During the financial year, 10 meetings of directors were held.

Attendances by each director were as follows:

	No. eligible to attend	No. attended
Philip Webster	10	10
Anne Webster	10	10
Chris Crewther	10	9
Jennifer Garonne	10	10
Gary Green	10	8
Gerard Jose	9	6

SHORT TERM OBJECTIVES OF THE COMPANY

The company has identified the following short-term objectives;

- be viable and sustainable into the future; and
- provide service to the target group identified in our object.

The company has adopted the following strategies for achievement of these short term objectives;

- the preparation of a business plan;
- the preparation of an annual budget for financial performance and the regular review of the company performance against the budget by management and directors;
- the review of the company compliance with funding bodies, regulations as well as occupational health and safety; and
- An updated Risk Register and mitigation plan.

LONG TERM OBJECTIVES OF THE COMPANY

The company has identified the following long term objectives;

- grow the service and commit to long-term quality improvements
- secure long term recurrent funding;
- look at opportunities to expand the service;
- increase partnerships with key stakeholders
- provide mitigation of identified needs to the target group and improve social, educational and economic outcomes for this group which will impact on the community as a whole by reducing welfare dependency, improving engagement in education and social interaction
- be a leading service organisation in support for young parenting families and their return to education

The company has adopted the following strategies for achievement of these long term objectives;

- the preparation of a business and strategic plan to identify the opportunities and strengths of the company to provide sustainable services to the Sunraysia region;
- the preparation of a marketing plan to communicate the company long term objectives to the community, funding bodies, government and employees; and commitment to quality improvement in all service areas
- the development of a social enterprise

DIRECTOR'S REPORT

PERFORMANCE MANAGEMENT


The profit from ordinary activities for the company amounted to \$193,189 for the financial year ended 30th June 2018 (2017: \$48,771).

MEMBERSHIP DETAILS

The company is incorporated as a company limited by guarantee that requires the members of the company to contribute \$50 per member towards the company liabilities on the winding up of the company. At 30 June 2018 the number of members was 8 (2017: 8).

Signed in accordance with a resolution
of the Board of Directors:


Anne Webster
Director


Philip Webster
Director

Dated: 17th September, 2018

STATEMENT OF PROFIT OR LOSS & OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2018

	2018	2017
INCOME	\$	\$
Grants	574,240	384,989
Donations	12,440	8,496
Fundraising		1,759
Programme Income	892	779
Interest received	4,727	3,507
Other income	17,782	9,818
Total income	610,081	409,350

EXPENSES	\$	\$
Advertising and marketing	1,013	2,403
Audit fees	1,100	1,975
Bank Fees And Charges	214	187
Contract payments	15,694	21,837
Depreciation	12,271	5,663
Entertainment	2,145	1,870
Fuel & oil	823	2,407
Gifts & Donations	3,326	2,367
Hire/rent of Plant & Equipment	4,649	2,658
Insurance	825	770
Interest - Australia	8	16
Light & power	10,204	7,573
Memberships & Subscriptions	3,061	413
Motor Vehicle expenses	7,807	6,740
Office expenses	6,604	5,880
Programme Expenses	23,913	34,258
Provision for Employee Entitlements	3,704	3,576
Rates & land taxes	2,450	937
Rent on land & buildings	58,185	50,819
Repairs & maintenance	10,027	14,294
Setup costs	46	321
Staff training	3,405	3,891
Superannuation	19,155	14,365
Telephone	6,458	4,515
Travel expenses	2,124	2,901
Wages	208,739	160,647
Website and software expenses	4,101	4,249
Workcover Premium expenses	4,842	3,047
Total expenses	416,892	360,579
Profit from Ordinary Activities before income tax	193,189	48,771

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2018

	NOTE	2018	2017
CURRENT ASSETS		\$	\$
CASH ASSETS			
bankmecu - Community Access Acct		459,988	196,015
Load & Go Card		87	
		460,074	196,015
RECEIVABLES			
Accounts Receivable		4,322	2,526
		4,322	2,526
OTHER			
Setup Costs			46
			46
Total Current Assets		464,396	198,587
NON-CURRENT ASSETS			
PROPERTY, PLANT AND EQUIPMENT			
Lease improvements		37,545	25,852
Less: Accumulated depreciation		(11,503)	(8,491)
Plant & equipment		42,706	42,706
Less: Accumulated depreciation		(17,452)	(8,327)
Office equipment		3,878	3,878
Less: Accumulated amortisation		(3,784)	(3,691)
Furniture & Fittings		725	725
Less: Accumulated depreciation		(592)	(551)
		51,523	52,101
Total Non-Current Assets		51,523	52,101
Total Assets		515,919	250,688

STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2018

	NOTE	2018	2017
CURRENT LIABILITIES		\$	\$
PAYABLES			
Accrued Expenses		4,560	6,232
		4,560	6,232
FINANCIAL LIABILITIES			
Credit Card		672	697
		672	697
CURRENT TAX LIABILITIES			
GST payable control account		8,433	(1,092)
Amounts withheld from salary and wages		9,984	12,710
		18,417	11,618
PROVISIONS			
Employee entitlements		7,280	3,576
		7,280	3,576
OTHER			
Grants in Advance		65,263	
Superannuation Liability			2,027
		65,263	2,027
Total Current Liabilities		96,192	24,150
Total Liabilities		96,192	24,150
Net Assets		419,727	226,538
EQUITY			
Retained profits / (accumulated losses)		419,727	226,538
Total Equity		419,727	226,538

STATEMENT OF CHANGES OF EQUITY

FOR THE YEAR ENDED 30 JUNE 2018

	2018	2017
	\$	\$
Operating profit before income tax	193,189	48,771
Income tax (credit) attributable to operating profit (loss)		
Operating profit after income tax	193,189	48,771
Retained profits at the beginning of the financial year	226,538	177,768
Total available for appropriation	419,727	226,538
Retained profits at the end of the financial year	419,727	226,538

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 2018

	2018	2018
	\$	\$
CASH FLOW FROM OPERATING ACTIVITIES		
Receipts from customers	603,558	414,547
Payments to Suppliers and employees	(332,500)	(334,898)
Interest received	4,727	3,507
Interest and other costs of finance	(8)	(16)
Net cash provided by (used in) operating activities		
(note 3)	275,777	83,140

CASH FLOW FROM INVESTING ACTIVITIES

PAYMENT FOR:

Payments for property, plant and equipment	(11,693)	(34,542)
Net cash provided by (used in) investing activities	(11,693)	(34,542)

CASH FLOW FROM FINANCING ACTIVITIES

Repayment of borrowings	(25)	
Net cash provided by (used in) financing activities	(25)	
Net increase (decrease) in cash held	264,059	48,598
Cash at the beginning of the year	196,015	147,417
Cash at the end of the year (note 2)	460,074	196,015

DEPRECIATION SCHEDULE
FOR THE YEAR ENDED 30 JUNE, 2018

LEASE IMPROVEMENTS

	DISPOSAL			ADDITION			DEPRECIATION			PROFIT			LOSS		
	Total	Priv	OWDV	Date	Consid	Date	Cost	Value	T	Rate	Deprec	Priv	CWDV	Upto +	Above Total - Priv
Shed, Robe & Toilet	3,454.00	14/01/13	3,454	0.00	2,162	-	-	2,162	D	10.00	216	-	1,946	-	-
Space Heater	2,445.00	21/06/13	2,445	0.00	1,275	-	-	1,275	D	15.00	191	-	1,084	-	-
Security Door	290.91	18/02/14	291	0.00	169	-	-	169	D	15.00	25	-	144	-	-
Shade Sails	7,794.00	28/02/14	7,794	0.00	4,545	-	-	4,545	D	15.00	682	-	3,863	-	-
Air Conditioner - 293 Deakin Ave	2,312.58	04/03/15	2,313	0.00	1,590	-	-	1,590	D	15.00	239	-	1,351	-	-
Heater - 295 Deakin Ave	2,750.00	17/04/15	2,750	0.00	1,925	-	-	1,925	D	15.00	289	-	1,636	-	-
Renovation Plans	2,010.00	23/02/15	2,010	0.00	2,010	-	-	2,010	D	0.00	-	-	2,010	-	-
Electrical Work - Study Room	1,426.87	01/02/15	1,427	0.00	1,108	-	-	1,108	D	10.00	111	-	997	-	-
Turf - 293 Deakin Ave	1,818.19	11/05/15	1,818	0.00	1,131	-	-	1,131	D	20.00	226	-	905	-	-
Air Conditioner (278 Deakin Ave)	1,550.00	18/01/17	1,550	0.00	1,446	-	-	1,446	D	15.00	217	-	1,229	-	-
Shade Sail - 259 Deakin Ave	5,846.55	19/10/17	5,847	0.00	-	-	19/10/17	5,847	D	10.00	408	-	5,439	-	-
Shade Sail - 295 Deakin Ave	5,846.55	19/10/17	5,847	0.00	-	-	19/10/17	5,847	D	10.00	408	-	5,439	-	-
	37,546		17,361				11,694	29,055			3,012	-	26,043		
							Deduct Private Portion				-				
							Net Depreciation				3,012				

OFFICE EQUIPMENT

	DISPOSAL			ADDITION			DEPRECIATION			PROFIT			LOSS		
	Total	Priv	OWDV	Date	Consid	Date	Cost	Value	T	Rate	Deprec	Priv	CWDV	Upto +	Above Total - Priv
Notebooks	2,955.00	24/12/12	2,955	0.00	137	-	-	137	D	50.00	69	-	68	-	-
Computers	769.41	21/03/13	769	0.00	41	-	-	41	D	50.00	20	-	21	-	-
Printer	154.00	21/04/13	154	0.00	9	-	-	9	D	50.00	4	-	5	-	-
	3,878		187				-	187			93	-	94		
							Deduct Private Portion				-				
							Net Depreciation				93				

FURNITURE & FITTINGS

	DISPOSAL			ADDITION			DEPRECIATION			PROFIT			LOSS		
	Total	Priv	OWDV	Date	Consid	Date	Cost	Value	T	Rate	Deprec	Priv	CWDV	Upto +	Above Total - Priv
Hall Stand	225.00	23/04/13	225	0.00	114	-	-	114	D	15.00	17	-	97	-	-
Refrigerator	500.00	23/04/13	500	0.00	60	-	-	60	D	40.00	24	-	36	-	-
	174						-	174			41	-	133		
							Deduct Private Portion				-				
							Net Depreciation				41				

PLANT & EQUIPMENT

	DISPOSAL			ADDITION			DEPRECIATION			PROFIT			LOSS		
	Total	Priv	OWDV	Date	Consid	Date	Cost	Value	T	Rate	Deprec	Priv	CWDV	Upto +	Above Total - Priv
Sewing Machines	800.00	16/09/13	800	0.00	345	-	-	345	D	20.00	69	-	276	-	-
Playground	3,410.61	20/09/13	3,411	0.00	897	-	-	897	D	30.00	269	-	628	-	-
Desks - Study room	1,636.37	04/03/15	1,636	0.00	845	-	-	845	D	25.00	211	-	634	-	-
Tower Server & Cabling - Study room	572.78	20/01/15	573	0.00	112	-	-	112	D	50.00	56	-	56	-	-
Laptop Computer - Study room	518.50	21/01/15	518	0.00	101	-	-	101	D	50.00	50	-	51	-	-
Computers (6) & Software - Study room	1,757.68	21/01/15	1,758	0.00	343	-	-	343	D	50.00	172	-	171	-	-
Mini Tower Computers (2) - Study room	545.37	04/03/15	545	0.00	114	-	-	114	D	50.00	57	-	57	-	-
Wireless Modem - Study room	222.88	04/03/15	223	0.00	47	-	-	47	D	50.00	24	-	23	-	-
External Harddrive - Study room	250.31	07/03/15	250	0.00	52	-	-	52	D	50.00	26	-	26	-	-
Clothing Shop Fitout	1,185.00	10/01/17	1,185	0.00	1,101	-	-	1,101	D	15.00	165	-	936	-	-
Computers	2,176.36	17/01/17	2,176	0.00	1,684	-	-	1,684	D	50.00	842	-	842	-	-
2010 Toyota Hiace Van	29,630.22	18/05/17	29,630	0.00	28,737	-	-	28,737	D	25.00	7,184	-	21,553	-	-
XOG511															
	42,705		34,378				-	34,378			9,125	-	25,253		
							Deduct Private Portion				-				
							Net Depreciation				9,125				

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2018

NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Zoe Support Australia is a company limited by guarantee, incorporated and domiciled in Australia.

The financial statements were authorised for issue on 17th September 2018 by the directors of the company.

BASIS OF PREPARATION

The directors have prepared the financial statements on the basis that the company is a non-reporting entity because there are no users dependant on general purpose financial statements. The financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the Corporations Act 2001.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the Corporations Act 2001 and the significant accounting policies disclosed below, which the directors have determined are appropriate to meet the needs of members. Such accounting policies are consistent with the previous period unless stated otherwise.

The financial statements, except for cash flow information, have been prepared on an accruals basis and are based on historical costs unless otherwise stated in the notes. The material accounting policies that have been adopted in the preparation of the statements are as follows:

ACCOUNTING POLICIES

a. Property, Plant and Equipment

Each class of property, plant and equipment are carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

Plant and equipment

Plant and equipment are measured on the cost basis.

The carrying amount of plant and equipment is reviewed annually by directors to ensure it is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the asset's employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

Depreciation

The depreciable amount of all fixed assets, excluding freehold land, is depreciated on a diminishing value basis over the asset's useful life to the company commencing from the time the asset is held ready for use.

b. Employee Benefits

Provision is made for the company's liability for employee benefits arising from services rendered by employees to the end of the reporting period.

c. Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within short-term borrowings in current liabilities on the statement of financial position.

d. Revenue and Other Income

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

Grant income is recognised in the income statement when it is controlled. When there are conditions attached to grant revenue relating to the use of these grants for specific purposes, it is recognised in the statement of financial position as a liability until such conditions are met or services provided.

All revenue is stated net of the amount of goods and services tax (GST).

e. Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

f. Income Tax

Zoe Suppot Australia is a not-for-profit company limited by guarantee and is therefore exempt from income tax. This has been confirmed by Australian Taxation Office (ATO).

g. New Accounting Standards for Application in Future Periods

The AASB has issued new and amended Accounting Standards and Interpretations that have mandatory application dates for future reporting periods and which the Company has decided not to early adopt. The Company does not expect that these changes will have a material effect on its financial statements.

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 30 JUNE 2018

NOTE 2. RECONCILIATION OF CASH

For the purposes of the statement of cash flows, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts.

Cash at the end of the year as shown in the statement of cash flows is reconciled to the related items in the balance sheet as follows:

	2018	2017
bankmecu - Community Access Acct	459,988	196,015
Load & Go Card	87	
	460,074	196,015

NOTE 3. RECONCILIATION OF NET CASH PROVIDED BY/USED IN OPERATING ACTIVITIES TO NET PROFIT

	2018	2017
Operating profit (loss) after tax	193,189	48,771
Depreciation	12,271	5,663
Changes in assets and liabilities net of effects of purchases and disposals of controlled entities:		
(Increase) decrease in trade and term debtors	(1,796)	8,704
(Increase) decrease in prepayments	46	321
Increase (decrease) in trade creditors and accruals	(1,672)	6,239
Increase (decrease) in other creditors	63,236	1,211
Increase (decrease) in employee entitlements	3,704	3,576
Increase (decrease) in sundry provisions	6,800	8,655
Net cash provided by operating activities	275,777	83,140

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 JUNE 2018

NOTE 4: CONTINGENT LIABILITIES

At 30 June 2018 the Directors are unaware of any liability, contingent or otherwise, which has not already been recorded elsewhere in these financial statements.

NOTE 5: CAPITAL COMMITMENTS

At 30 June 2018 the Directors are unaware of any capital or leasing commitments, which has not already been recorded elsewhere in these financial statements.

NOTE 6: EVENTS SUBSEQUENT TO REPORTING DATE

Since the date of these financial statements, there have been no events occurring after reporting date which require specific disclosure.

NOTE 7: UNEXPENDED GRANT INCOME

The profit reflected in the income statement includes unexpended grant income. These amounts are expected to be fully expensed by the completion of the grant period. All grants receipted in this financial year have grant periods due to be completed within the 12 month period following 30th June 2018.

DIRECTOR'S DECLARATION

ZOE SUPPORT AUSTRALIA
ABN 76 161 029 705
Directors' Declaration

The directors have determined that the company is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies prescribed in Note 1 to the financial statements.

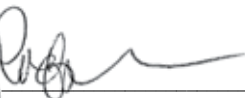
The directors of the company declare that:

- the financial statements and notes are in accordance with the Corporations Act 2001:
 - comply with Accounting Standards described in Note 1 to the financial statements and the Corporations Regulations; and
 - give a true and fair view of the company's financial position as at 30 June 2018 and of its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements.
- in the directors' opinion, there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.



Anne Webster
Director



Philip Webster
Director

Dated: 17th September 2018

INDEPENDENT AUDIT REPORT

AUDITOR'S OPINION

The financial report of Zoe Support Australia has been audited. This comprises the statement of financial position as at 30 June 2018, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and notes to the financial statements, including a summary of significant accounting policies, and the directors declaration.

In my opinion, the financial statements of Zoe Support Australia is in accordance with the *Corporations Act 2001* performance for the year ended on that date; and complying with Australian Accounting Standards [*and Corporations Regulations 2001*].

BASIS FOR OPINION

The audit was conducted in accordance with Australian Auditing Standards. Responsibilities under those

the report. I am independent of the organisation in accordance with the ethical requirements of the Accounting are relevant to the audit of the financial report in Australia. I have also fulfilled our other ethical responsibilities in accordance with the Code.

The audit evidence obtained is sufficient and appropriate to provide a basis for my audit opinion.

DIRECTOR'S RESPONSIBILITY FOR THE FINANCIAL REPORT

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the organisation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible persons either intend to liquidate the organisation or to cease operations or have no realistic alternative but to do so.

The responsible entities are responsible for overseeing the organisation's financial reporting process.

AUDITOR'S RESPONSIBILITY

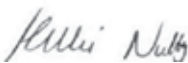
The auditor's objectives are to obtain reasonable assurance about whether the financial report as a

whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, professional judgement is exercised and professional scepticism is maintained throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I'm required to draw attention in the auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify the opinion. Conclusions conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that are identified during the



Kellie Jane Nulty

Dated this 17th day of September 2018



2017 - 2018 FUNDERS

PHILANTHROPIC FUNDING ORGANISATIONS

- William Buckland Fund - 3rd Year
- Bank Australia X 2
- Jack Brockhoff X 2
- Mary MacKillop
- Collier Foundation - 2nd Year
- Gandel
- FRRR Small Grants
- Mercy Foundation
- WDEA
- Besen
-

5 POINT FOUNDATION

- Ansvar Insurance
- Flora & Frank Leith Trust
- Helen Macpherson Smith Trust
- John & Betty Laidlow
- MRCC Environmental Grant
- RE Ross

LOCAL GOVERNMENT

- MRCC Community Project
- MRCC Community Partnership Grant

DEPARTMENT EDUCATION AND TRAINING ADULT COMMUNITY FURTHER EDUCATION

- Learn Local

LOCAL COMMUNITY DONATIONS

- Southern Cross Quilters
- Rotary
- Irymple Innerwheel
- CWA
- Lower Murray Water Staff

In addition, we are grateful for local individual donors
Family Day Care in Venue Care
Four Centres with the newest one opening
this year. Five daycare educators.



