



# Annual Report 2022

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Connecting  
Inspiring  
Learning



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# Welcome Introduction of our Chair



I continue to be amazed at the commitment and resilience of our wonderful staff and volunteers.

In my first year as Chair of Zoe Support Australia, it is my pleasure and privilege to report on behalf of the Board for 2022.

I would firstly like to acknowledge the commitment of out-going chair Dr Philip Webster, who has provided strong, passionate leadership to the organisation and Board since the inception of the organisation. It is pleasing that Philip remains a member of the Board as his high-level knowledge of Zoe Support and his expertise are integral to the operations of the Board.

I also thank my fellow Directors, who remain committed to delivering the outcomes contained in the Zoe Support Australia Strategic Plan, and to continually improving the programs and services offered for young mums and their families.

2022 has been a challenging year for the organisation in many respects and I continue to be amazed at the commitment and resilience of our wonderful staff and volunteers. This year, in particular, has emphasized the need for high-level support amongst the team and I thank all those who “stepped up” during the difficult times.

As the year has progressed and we have slowly moved away from the direct impact of Covid, it has been encouraging that many of our programs have returned to on-site operation, once again allowing face-to-face interaction between staff, volunteers and mums/

children. The isolation of the previous two years created some unique challenges, and while the organisation did a fantastic job supporting clients through individualised, home-based programs, the positive effects of face-to-face and group interaction cannot be underestimated.

The necessity for flexibility continues to be a priority, as we adapt to ever-changing times, and we develop new initiatives to meet the on-going needs of our mums and their families. The temporary move of “Little Sprouts” to a shop-front in the Langtree Mall will bring greater exposure and new opportunities moving forward.

2021/2022 has also brought long overdue recognition for the work of Zoe Support. No less than eight awards at both state and national level acknowledged the achievements of our staff, our programs and our mums. Congratulations everyone!

On another positive note, significant grants and partnerships obtained over the course of the year have helped to alleviate some of the urgency around case management and program funding. Full, ongoing government funding is still our goal, but not yet a reality, so the significant time and energy from key staff in writing and applying for grants continues to be vital for the viability of programs and services. We are exceptionally appreciative of the numerous philanthropic groups, government agencies and individuals that provide us with financial support.

*Chenoa  
and Mason*



To our wonderful CEO Merinda – Thank You! Your commitment, professionalism and countless hours of work ensures the organisation is expertly managed and that programs and services are matched to the needs of young mums and their families.

To all our staff members and volunteers – Thank You! Your passion, your understanding, your persistence and your work on behalf of the organisation ensures our mums and their families are well-supported and are offered a variety of opportunities to assist them to achieve their goals.

To our mums and families – thank you for continuing to engage with Zoe Support. Your stories and achievements inspire our work. As an organisation we are committed to continuing to offer programs and services that meet your needs.

The 2022 Annual Report portrays the positive stories, the outstanding work and the wonderful outcomes of Zoe Support throughout the year.

**Gary Green**

Chair

## Chenoa

“

*Hi, my name is Chenoa, I am 18 years old and my son is now almost 3 years old. I joined Zoe Support in 2020 on my mum's request but also just for support once Mason was born and being such a young mum.*

*Before I found out I was pregnant and joined Zoe support, I was skipping school, sneaking out of the house all hours of the night and doing things teenagers shouldn't be doing.*

*Zoe Support has helped me with family day care which Mason really enjoys going to. Transport has been one of the biggest things Zoe support has helped me with, both during and after my pregnancy from school and SuniTAFE. I have also volunteered at the Little Sprouts Op Shop to get familiar with the retail industry which I enjoyed.*

*Being a part of Zoe Support has helped me come a long way in feeling stable as a parent to my son and also stable in myself. I am very thankful for all the support my son and myself have gotten from Zoe Support.*

”

# Message from our CEO



'It takes a village', resonates within these partnerships, in that we are all aspiring to support vulnerable families and by collaborating and supporting each other's work, we can achieve what we set out to.

As another year passes us by in the blink of an eye, Zoe Support continues to deliver services in line with our vision of Connecting, Inspiring and Learning: connecting clients with case managers and programs to relieve the social isolation that often comes with being a young mother; inspiring young mothers through their parenting and education journey, supporting them to achieve their goals; and engaging young mothers in lifelong learning which enables higher education and employment outcomes and assists young mothers to become financially secure.

We are all often asked, 'Where do you work?' When I answer Zoe Support Australia, it amazes me that there are still a large number of community members who are unaware of our services. They often say, 'I do see the buses driving around. What is it that you do?' Although I have been at Zoe Support since 2013, I still find it difficult to answer this question briefly. 'What is it we don't do?' is often an expression I use. Our primary objectives are for all young mothers to break cycles of welfare-dependence, strengthen mother child relationships and increase family stability and functioning, while improving mental health and physical wellbeing, decreasing incidents of family violence and use of substance. This increases opportunities for engagement in education and employment. Young, disadvantaged mothers are highly vulnerable and, without optimal support and intervention, are at risk of mental health, social disadvantage, and likely to miss out on education and training opportunities.

The impact Zoe Support aspires to achieve, reflected in the outcomes you will see throughout this report, is for all young mothers to improve life outcomes for themselves and their children.

Partnerships and collaborations play an important role in ensuring we are offering services that are unique and supportive to members within our community and to see better outcomes for children and families. Zoe Support have a number of Memorandums of Understanding and working partnerships with local organisations and agencies, including Mallee Child and Family Services Alliance, Mildura Best Start, Sunraysia Mallee Ethnic Communities Council, Mildura Rural City Council Family Day Care, Northern Mallee Local Learning Network, Technado, First People of the Millewa Mallee, Mallee Family Care and Anglicare Victoria.

As I reflect on the year, a quote I recently heard, 'It takes a village', resonates within these partnerships, in that we are all aspiring to support vulnerable families and by collaborating and supporting each other's work, we can achieve what we set out to.

As always, financial sustainability is at the forefront of our strategic priorities. Zoe Support is currently 52% government funded from The Department of Families, Fairness and Housing (DFFH) for Integrated Family Services (IFS) and The Department of Education and Training, Adult, Community and Further Education Board (DET ACFE) for our Learn Local pre-accredited courses.

Government funding is siloed and is not able to fund the Zoe wraparound, holistic model we continue to employ to achieve successful outcomes for many of the young mothers we work with. Due to this, we are still currently 48% philanthropically funded. Over the past year, we have submitted no less than 42 grant applications with 14 being successful. In March 2022, while anticipating the outcomes of a number of grants and tenders for the following financial year, I sent letters to all state, federal and local government representatives pleading our case and informing them that if we did not secure further funding we would be closing three of our centres by the end of the year. Thankfully, by May 2022, we had secured the funds needed to see all four centres remain open for another year.

Now onto the year that was, 2021 – 2022. In the first three months, we again all felt the uncertainty of lockdowns and restrictions being put in place which caused a general unease of what the year may bring with hopes of a fresh beginning and working towards encouraging and supporting clients to attend supported playgroups and pre-accredited courses face to face. Although we successfully delivered home-based programs, seeing an increase in enrolment in pre-accredited courses of clients who would not normally engage with programs due to a variety of reasons including social anxiety, we wanted to encourage these clients to come along to face-to-face programs.

We received some philanthropic funds through Helen Macpherson Smith Trust Response and Recovery Fund and QIP Russell Renhard Scholarship to work with young mothers to re-engage with programs and services to ensure that they did not become further isolated post COVID-19. This included creating Client-Centered Service Engagement Strategies. We carried out numerous client focus groups online and face-to-face to understand and address barriers

and hesitation to attend programs and engage in their education journey. The feedback led to the development of a variety of new and updated programs in addition to our regular programs and services and three new pre-accredited Learn Local programs, Creative Connections, LEAP into Industry Pathways and LEAP into Beauty. From further feedback, we also offered the following information sessions and services: Sleep & Settling, Kindergarten enrolment information sessions and a flu immunisation clinic facilitated by Mildura Rural City Council, Legal and Financial counselling facilitated by Mallee Family Care, and a Private Rental information session facilitated by Cassandra Macdonald from Mildura Property Advisers.

**Thankfully, by May 2022, we had secured the funds needed to see all four centres remain open for another year.**

Although lockdowns have now been officially suspended, COVID-19 and the impact the past few years have had on staff, volunteers, young mothers and their children seems to be an ongoing cycle. I am always mindful of this and that working in the community services sector can at times be challenging. Providing support for staff and volunteers, including opportunities to complete professional development and team building sessions, is vital. In the past year, thanks to Bank Australia and the Mercy Foundation, we were able to fund Cultural Awareness Training facilitated by First People of the Millewa Mallee, Youth Mental Health First Aid, Provide First Aid in an Education and Care Setting and a team building workshop with Studio De Vin. I joined a mentoring Program with

Victorian Healthcare Association being matched with Michelle Van Doorn, Executive Director Services & Practice at OzChild. Michelle provided support and guidance for my ongoing personal and professional development as CEO, meeting on a monthly basis over the 12 months. I achieved all individual goals set at the beginning of my mentoring journey and I cannot thank Michelle enough for her valuable time.

We again held our yearly Service and Program evaluation in November 2021 where we reflected on the year that was and updated our Quality Improvement Plan which is a document that is reflected on each month at our staff meetings. By allowing staff, volunteers and clients to have input on what they feel worked and should be continued and what they feel did not and should cease is one of the many reasons why I see Zoe Support as a successful model and an amazing support for young mothers. All our staff, family day care educators, board directors and volunteers are passionate about and see firsthand the success stories you will read throughout this report. In saying that, as I continually say, we are not still here at Zoe Support due to one person; we are here together as a team. I could not be in my role as CEO and not know this. I cannot thank you all enough and wish everyone a successful year ahead.

As you will also see throughout this report, we have been successful in a number of awards this financial year - too many to name here. These awards are all thanks and appreciation to the team! Again, I could not do it all without you!

**Merinda Robertson**  
CEO

# Our Vision

Zoe Support Australia is a dynamic and compassionate Community Service Organisation with a vision of Connecting, Inspiring, Learning.

We understand that young mothers are extremely vulnerable when lacking the dedicated and practical support needed to raise happy, healthy children, making them more susceptible to financial difficulties and social isolation, and less likely to engage in education.

## Connecting

Zoe Support Australia aims to connect clients with specialised case workers, services, volunteers, mentors and other young mothers in order to relieve the isolation that often comes with being a young mother. This is achieved through advocacy and removing barriers to participate in social programs.

## Inspiring

Zoe Support Australia aims to inspire young mothers through their Life Journey Plan where they can determine parenting, education and employment goals for themselves and their children and be supported to achieve these aspirations. The community of young mothers at Zoe Support Australia inspire and support each other to dream big and take steps towards success.

## Learning

Zoe Support Australia understands that engaging in lifelong learning enables higher education and employment outcomes and assists young mothers to become financially secure, breaking cycles of welfare dependence. Through case management, advocacy, tutoring and resource support, Zoe Support Australia assists mothers to participate in pre-accredited and accredited education to create better lives for themselves and their children.



### SHIFT

## Thriving

### OBJECTIVE

A fully funded organisation which is accredited and recognised as a valuable resource. Zoe is breaking the welfare dependence cycle and looking at ways to innovate and expand the model to introduce new initiatives.

### INDICATORS

- Diversified funding from government and non-government entities
- Influential and recognised by government and the community
- Holistic, and transferable model
- Quality evidenced based outcomes
- Inter-generational disadvantage is being reduced



# Strategic Priorities

## Well-connected, stable model

A cohesive organisation that works more efficiently, has stable staffing and volunteers that want to work at Zoe, and a wraparound service that meets the needs of families.

- Greater connection and collaboration between Zoe's staff across different sites
- Integration of services, case management and programs
- Community of belonging and unity
- Capacity building for staff, improving efficiency and effectiveness

## Holistic

Reducing the intergenerational disadvantage by supporting more young mothers' lives through a wraparound model with no service gaps and meeting young mothers' needs.

- Increased parenting skills
- Young mothers engaged with their community
- Minimising welfare dependency
- Mothers engaging in lifelong learning
- Safe and healthy young families by reducing indicators of Risk

## Recognised and Scalable

A proven and recognised model with great governance and easily replicable, helping young mothers beyond home, state and nation.

- Government, providers, business, entrepreneurs and media seeking partnerships with Zoe
- Great storytelling to inspire others
- Reduced welfare dependency
- Greater impact around Australia and the world





Staff team building

@ Studio De Vin

# Organisation key achievements and developments



2021 Finalist HESTA Team Excellence Awards in Community Services



2021 Finalist Learn Local Pre-Accredited Program Award



2021 Winner Victorian Early Years Awards  
– Supporting Parents to Build Their Confidence & Capacity



2021 Winner Community Achievement Awards for Regional Victoria  
- GOTAFE Community Education Award



2021 Simone McFarlane Winner in Family Day Care Australia  
Excellence Awards  
- Victorian Regional Winner



2022 Winner HESTA Impact Awards  
– Outstanding Organisation



2022 Winner VicHealth Victorian Health Promotion Award  
– Driving Health Equity category

## Client key achievements



2022 Zoe Support client Prue Finalist  
in the 7NEWS Young Achiever of the Year Award  
– Inspirational TAFE Student

# Pathways to Independence

Stages of individual, integrated intervention to independence

## Referrals

### Stage 1

#### Supported Playgroups:

- New pregnant or parenting mothers
- General playgroup
  - Focus on mentoring
  - Importance of play
  - Attachment
  - Peer support

#### Pre-Accredited Training:

- A range of pre-accredited courses are offered by Zoe Support and partners

#### Partnering Professionals:

- Dental Hygiene
- Maternal & Child Health
- Mental Health
- Birthing Classes
- Early Years Reading
- Domestic Violence
- Legal advice
- Family Violence
- Alcohol and Other Drugs
- Physical Fitness programs

### Stage 2

#### Education pathways with flexible options:

- Completion of Secondary or equivalent
- VCAL or VCE both online or
- Enrolment and support for tertiary:
  - Certificates
  - Diplomas
  - Bachelors
  - Apprenticeships
- Scholarships
- Tutoring is provided onsite
- Financial support

#### Childcare and Early Years

- Onsite childcare as a priority
- Early years principles - Belonging, Being, Becoming

#### Advocacy for:

- Child Psychology as required
- Medical specialist support
- Mental Health
- Alcohol and other Drug counselling
- Legal aid
- Centrelink

### Stage 3

#### Employment Support

- Job readiness
- Work placements
- Kinder enrolments
- Primary School enrolments



## Supported exit from program



*Alisha  
and Junior*

## Alisha

“

*My name is Alisha and I am mother to Junior. I joined Zoe support in 2020.*

*I was fairly new to Mildura and didn't know many people. By being a part of Zoe support, I found a caring and friendly group of people.*

*When I joined in 2020, we were in the middle of a pandemic so it was extremely hard to go out and meet friends. Zoe Support helped me get through the pandemic by providing support and activities for not only myself, but also my son.*

*We did a range of activities including sewing, cooking, planting, arts and craft, and more.*

*I used to sit at home and do nothing but Zoe support has helped me come out and meet new people.*

*They also helped me enrol at SuniTAFE and now I'm studying full time in a beauty course. When I need to catch up on study, I use the study room that Zoe Support provides. I am super grateful for being a part of the Zoe community.*

”

# What we Offer

## Life Journey Planning

At Zoe Support Australia we will assist you to find out what's important to you and what your strengths and goals are.

Together we'll create a 'life journey plan'. It's a way to look at how you see your future, with a list of goals and a list of changes that could enable you to reach that future. It will highlight your strengths and abilities and outline ways to achieve your goals.

Goals guide you to where you'd like to be. When you make a list of goals with Zoe Support, it will help us see what you want your future to look like. With small steps, we can assist you to develop your plan and support you to identify areas in your life you wish to change and work out ways to get there.

And then, as time passes, we can reflect on what has changed in your life, and what outcomes you've achieved.

## Flexible Education Options And Tutoring

Your case manager will assist you to choose the right educational pathway for you to help you find the best balance between family responsibilities and studying.

Each Zoe Centre has a study room that can be used for all your educational needs. Facilities available include – computers, internet, printers, desks and office chairs. Acceptable Use of Computers Policy & Procedure and Social Media Policy apply.

Zoe Support Australia offers multiple pre-accredited training courses as a step towards further education. Tutoring support can be provided by a qualified tutor.

## Advocacy

Advocacy and referrals with valued partners in health, education, welfare and employment.

## Transport

Zoe Support can provide transport for you and your child/ren if needed to attend the Zoe Support centres and educational facilities.

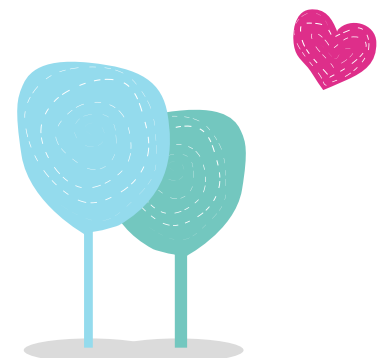
Transport is only available for approved activities.

## Allied Health Room

The Allied Health Room is available within Zoe Centre 3 for your Maternal and Child Health needs and other Allied Health professional visits.

## Childcare

Zoe Support can provide onsite childcare for your child/ren while you are studying at the Zoe Support study hub. Childcare is provided by qualified Childcare Educators.



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## Financial Support

Assistance is available to help you to apply for the Childcare Subsidy, Additional Childcare Subsidy, and Pensioner Education Supplement through Centrelink. These extra financial supports are provided to parents returning to education and reduce the cost of childcare fees.

Zoe Support mums are assisted to apply for Chances for Children financial support if required.

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## Family Services

The focus is on early intervention and prevention. Services range from information and advice through to intensive support and group work. Family Services aims to provide short, medium and high intensity services. Families can expect to be visited in their own home or a place of their choosing. Workers will help families to identify the things that they would like to change and work with them to develop a plan to bring about those changes.

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## Little Sprouts Op Shop & Cafe

Little Sprouts Op Shop is open to the public, selling pre-loved baby and children attire with breastfeeding and baby change facilities available.

Zoe Support clients can be provided with items in need when required. Please speak to your Case Manager for further information about this process.



# Ethicah

“

*My name is Ethicah and I am a mother to Airlie who is 28 months. I joined Zoe Support back at the start of January 2022 and was referred to join Zoe Support by other services at the time that I was involved in.*

*I have participated in many programs within Zoe Support. The main program I have attended is Creative Connections on Thursday and I am slowly starting to do Playgroup which falls on a Friday. I also started volunteering at Little Sprouts on a Friday at the start of the year.*

*Zoe Support has offered me many things, including getting Certificates from MADEC, job hunting, creating resumes and writing cover letters, transport to daycare and doctor's appointments, encouraging me to get out and socialise with other Zoe mums in the community and developing strong relationships with the staff and Zoe clients.*

*Thank you*

”



# Client feedback from Focus Groups & Surveys 2021-22

4 online surveys and 2 face to face focus groups

“

They have assisted me in many ways and have helped me grow into the person I am today.

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***Zoe has provided daycare for my daughter, they also helped me to get a house as well back in 2016. Zoe mums are also allowed to get free stuff from their little sprouts op shop, so that helps alot, especially being on a budget.***

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It's allowed me to get to know other mums and its allowed me to be able to study to get a certificate while the children are in a safe daycare location.

The op shop it necessary I believe the the mallee community and the Zoe clients because it is a reliable source when it come to a child clothing and play needs. Play group is necessary for children and their parents to develop social skills and networking. Study hub, housing assistance, family day care and transport well we both know you won't discontinue them.

“

***I have somewhere to go when im lost and there's always someone friendly to talk to for advice or guidance, keeps me level headed when I feel like I'm going insane to have someone to turn to.***

”

What are you hoping to get out of Zoe Support?

## Friendships

Most clients know someone, somehow

## Education

Missing school. Possibility of going into Indi School or FLO Connect as an alternative schooling option. Indi School offers certificates, general education certificates, help people that have dropped out of school. Some of our mums have been and really enjoyed the experience. Those mums recommend going to Indi School.

“

It makes me feel useful, helps keep my brain active and to learn new things.

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*Zoe support makes everything in life easier, they all make you feel like a big family and continue to push everyone of us girls to our biggest dreams.*

---

Zoe support has helped with not just me they have helped my family too, they ordered food boxes and they help me get all the baby stuff I need and they still are but best of all the have me emotional support and still till this day thank you ”

How has Zoe Support helped you?

## Social skills

## In every way

Leaving the house and getting dressed for the day

Getting out of the house

I'm always stuck at home with kids



# Client Numbers

## 79

Zoe Support intake of young mothers for the financial year

## 24

Closures



## Why this service?

According to Mildura Rural City Council's 'Future Ready' project, the Mildura LGA ranks as the third most disadvantaged LGA in Victoria.

70% of residents hold a Health Care Card and 54.7% of adults have not completed Year 12 ('State of Mildura Report 2018').

Further, Mildura's teen pregnancy rate is 15.5 per 1000, almost three times the state average of 5.58 (ABS 2019). Teen mothers predominantly remain marginalised and disengaged from mainstream education. Research by W. Luttrell in 2003 ('Pregnant Bodies, Fertile Minds') and Anne Webster in 2011 ('Great Expectations: Reclaiming education for teenage mothers')

shows links between teen parenting and poor educational outcomes, linked to poor economic outcomes for parents and their children.

Furthermore, COVID-19 has severely impacted Zoe Support clients. In 2020, 54% of clients engaged in pre-accredited Learn Local programs and 61% attended Playgroup.

By the end of the 2021 financial year, these figures had decreased dramatically to 19% of clients engaged in Learn Local programs, 56% of clients attending Playgroup and 35% of clients engaged in accredited study.

Our service continues to address these barriers to increase engagement and to achieve positive outcomes for young families.

## Challenges

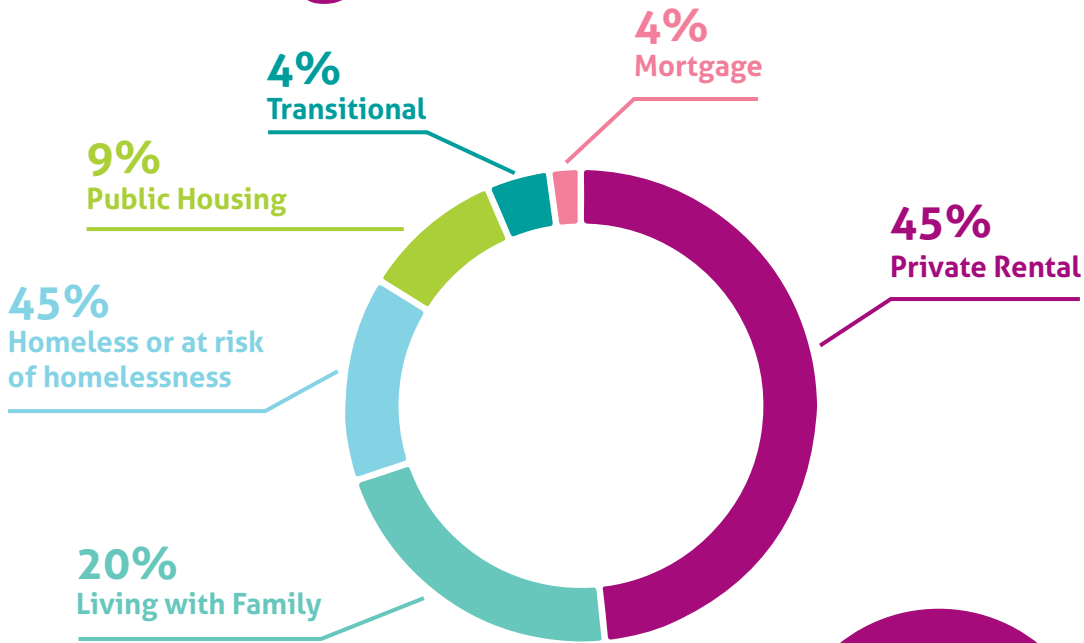
Diagnosed  
Mental Health

51%

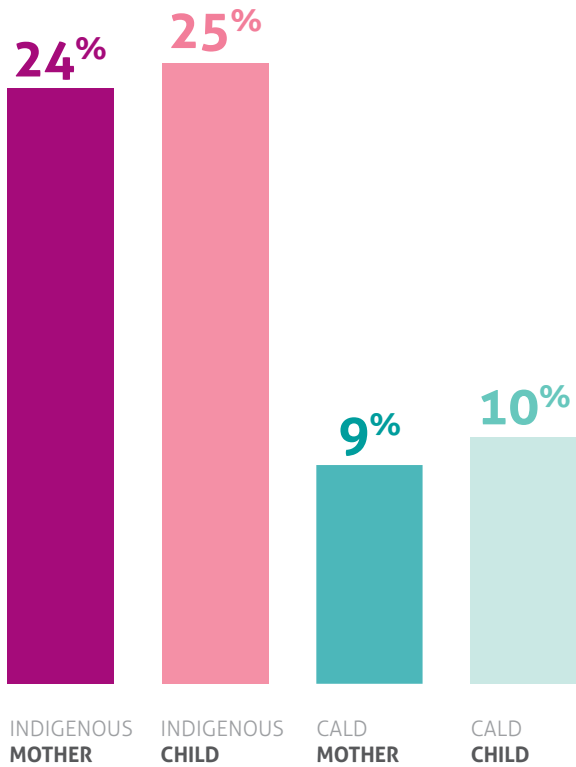
Undiagnosed  
Mental Health

15%

# Housing



# Family structure



**53%**  
OF MOTHERS ARE  
**PARTNERED**



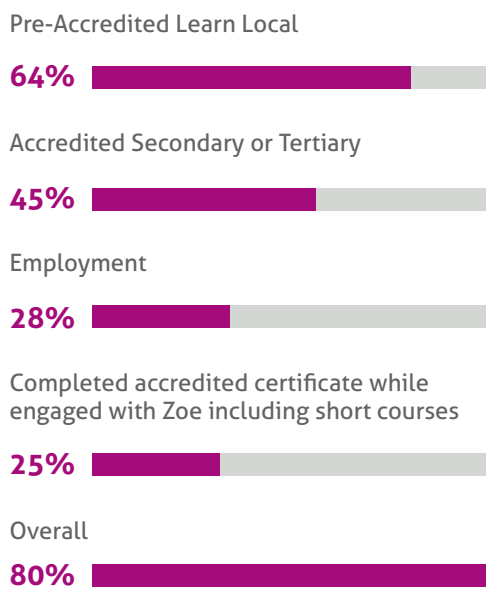
**7**  
**Expecting Mothers**

**18**  
**Births**

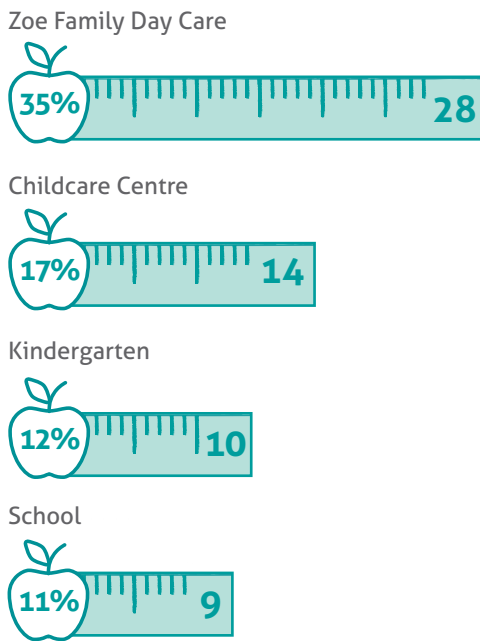
From July 1st to June 30th

# Education

## Education Outcomes in 2021-22

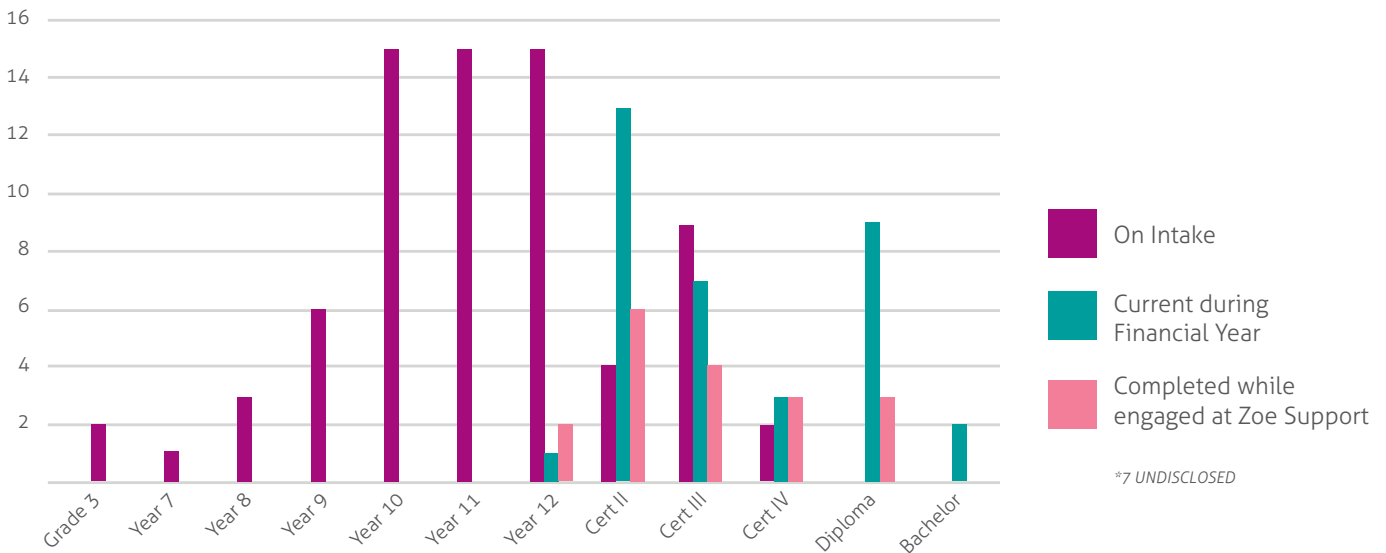


## Early Years Education



## Education Level and engagement

All clients over the Financial year **closed and open Education level** and engagement.



## Service Engagement / Advocacy Data

**30** St Kilda Mums resources provided

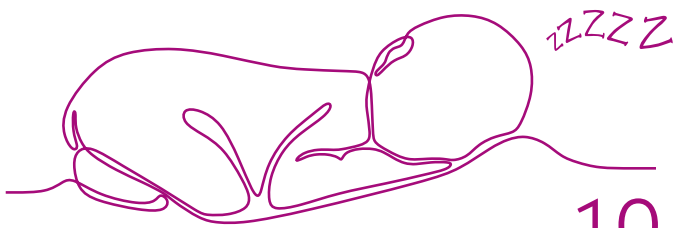
**6** Mildura Rural City Council kindergarten enrolment information session

**11** Mallee Family Care Legal and Financial Counselling information session

**14** Furniture donations delivered

**6** Private rental information session

**10** Housing packages



**10** Midura Rural City Council Sleep Settling Sessions



**51%** clients rely on our transport program



In excess of **1500** transports for the year

# Programs

Zoe Support Australia offered a variety of pre-accredited Learn Local programs for our clients.

In 2021, COVID-19 lockdowns and restrictions presented the opportunity to offer contact-free delivery of program packages to clients while we could not meet in person. Between September and December 2021, we delivered to an average of 18 different clients each week, providing upwards of 500 individual activity packages during this time. This service increased enrolment in our pre-accredited Learn Local programs:

**Bibs & Blankies:** 3 enrolments in June 2021 increased to 35 enrolments in November 2021

**Contemporary Cakes:** 9 enrolments in June 2021 increased to 36 enrolments in November 2021

**Earth to Table:** 7 enrolments in June 2021 increased to 36 enrolments in November 2021

Through these measures, we were able to continue engagement for clients throughout periods of isolation and lockdown at home, also providing at least one nutritious meal for families each week.

In 2022, we returned to face-to-face programs and enjoyed being able to catch up and learn in person!



Bibs & Blankies was hosted through home deliveries and gave clients an opportunity to learn sewing skills to create bibs, blankets and personal art and craft projects.



Contemporary Cakes  
+ small business

Contemporary Cakes & Small Business was held onsite at Little Sprouts Op Shop & Café and through home deliveries, teaching clients how to bake and present a variety of goods for sale.



Earth to Table taught clients how to cook healthy and affordable meals for families with fresh ingredients from our kitchen gardens.



Bridging Literacy & Numeracy provided clients with the chance to build their skills and create education and employment pathways through job readiness support and resume writing.



Introduction to Retail & Hospitality was held onsite at Little Sprouts Op Shop & Café and gave an opportunity for hands-on learning and building customer service skills.



LEAP Into Vehicle Maintenance & Repairs provided clients with an introduction into general vehicle upkeep, including changing a tyre, checking oil and water and understanding servicing schedules.

## LEAP INTO *Beauty*

A new program, LEAP Into Beauty offered clients an introduction to the beauty industry with onsite workshops and an excursion to SuniTAFE to see the beauty department.





A new program, Creative Connections, gave clients the opportunity to participate in a variety of art workshops at local studios and onsite at Zoe Support, including pottery, painting, resin, macramé, mosaics and candle making.



Playgroup was a highlight of our program schedule with mothers and children looking forward to it every week. We celebrated Harmony Day, National Volunteer Week and Mother's Day! As always, it was a great opportunity for all of our clients, children and staff to come together and catch up each week.



# Integrated Family Services

2021 – 2022 has been the first full year that Zoe Support Australia has facilitated our Integrated Family Services (IFS) program.

We are funded by the Department of Families Fairness and Housing (DFFH) to offer early intervention and prevention to young vulnerable families whom are referred through The Orange Door.

During this time, our Family Services Practitioners have supported 26 families on their parenting journey working through their life journey plans. The IFS program has been able to provide a positive step forward for Zoe Support in a number of our strategic priorities.

**26**  
**Families**  
in IFS over the year

Goals fully reached

**4**

Goals reached substantially

**7**

Goals reached partially

**1**

Family Disengaged goals not set

**3**

Open and continue to work towards achieving goals

**11**



# Little Sprouts Op Shop & Cafe

Little Sprouts Op Shop & Café continued to provide an affordable option for Sunraysia community members for baby and children’s clothes, toys, furniture and books, along with provision of items free of charge to our Zoe Support clients.

While COVID-19 presented challenges throughout the latter half of 2021, we continued to receive support from the local community and our monthly sales tracked according to our initial Business Plan.

The onsite Learn Local programs gave clients an opportunity to build their skills and confidence in a real-world retail and hospitality setting and gain work experience to support job readiness.

We particularly want to thank our volunteers who commit their time and energy at Little Sprouts sorting donations, ironing and supporting our clients; they always go above and beyond!

This financial year, Little Sprouts Op Shop was generously supported by funding from the Ian Potter Foundation, Westpac Foundation, Collier Charitable Fund, Foundation for Rural Regional Renewal and ANZ Foundation.



**Volunteer attendances**



**Client product collection**



**Local community donations**



**Baby change facility**



**Breast feeding area**



**Zoe Support programs ran onsite**



**Zoe Support client volunteer**



*special thanks*



Collier Charitable Fund



# Little Sprouts Op Shop Community Survey

In November 2021 we held a community survey to ensure the services and products we were offering at Little Sprouts was benefiting the Sunraysia community.

27 customers and clients provided some fantastic feedback. Here is a small selection of these:



Enables people to buy quality baby and children's items very cheaply. Gives young Mum's the opportunity for work experience and enable them to further themselves in work or education.

*"It's a wonderful support for young mums. A place that supports them in so many ways - developing cooking and serving skills, having very competent role models to support them. The more competent they are as parents, the better off the whole community is."*

How was your experience at Little Sprouts?



Fantastic. Great service and a unique organisation.

*Always friendly service from lovely ladies more than happy to help. I can most usually find what I'm after, and leave with more than i had planned!"*

How do you think Little Sprouts benefits our local community in Sunraysia? Do you think it is an important service and why?



*It is an incredibly important service to our community. Little Sprouts not only supports teenage mums but also parents who may struggle to purchase clothes from stores due to pricing. I love Little Sprouts because recycling clothes and toys is sustainable. I don't need to purchase a new hat for my child when a near new one is sitting waiting at Little Sprouts!*

Do you have any suggestions or ideas for how we could improve Little Sprouts?



Just please keep funding the shop which gives so much to the community, self-esteem, clean good clothes and lots of experience for vulnerable people

*I don't, I think you're doing a wonderful job!*







# Board of Directors



## Gary Green - Chair

Gary has a strong commitment to improving outcomes for young people and schools. He has worked in the education sector for over 30 years in various roles since completing his Education degree, including principal for over 20 years. He has been State Councillor with the Victorian Principal Association, and Chair of several other Principal Associations. He was the Youth Coordinator for Mildura Rural City Council and coordinated the FLO Connect Reengagement Centre. He is now semi-retired and became the Chair of the Zoe Support Australia Board in March 2022.



## Heather Young - Secretary

Heather volunteered for Zoe Support attending Playgroup for 12 months before moving into the role of Family Day Care Educator. She is a Board Director and has carried the role of Secretary since 2017. Heather has completed a Diploma of Community Services and has been a therapeutic foster carer with Mallee Family Care for 15 years. Heather works as a Zoe Support Australia Family Day Care Educator.



## Philip Webster - Director

Philip is a specialist general medical practitioner who has worked in a family practice in Mildura for more than 40 years. Philip brings extensive governance skills and medical and community knowledge to the board. He has served on several NFP Boards, as a Director and Chair, and on Audit and Risk Committees. Philip is a graduate of the Australian Institute of Company Directors and is currently appointed to the Credentialing Committee for Mildura Base Public Hospital. Philip was the inaugural Chair of Zoe Support Australia Board from 2012-2022.



## Jenny Garonne - Director

Jenny has significant business, community and regional development experience through leadership positions held in local, state and federal governments over the last 25 years. She has also been involved in many Board positions and is a Member of the Australian Institute of Company Directors. Jenny's qualifications include an Executive Masters in Public Administration and she is a Fellow CPA.



## William Trimble - Director

Will is passionate about community development and access to appropriate services for all community members. He was employed at Department of Human Services predominately in the Community Services field for over 10 years. Recognising that education is often the factor in improving people's lives and the key to broadening choices and opportunities, Will transitioned to the Department of Education and Training and worked within the Adult Community and Further Education area for 4 years based in Bendigo. He then moved to Mildura to take up an opportunity with SuniTAFE before transitioning back to the Department of Education and Training as the Jobs Skills & Pathways Manager for the Mallee. Will has a strong social justice focus with a particular interest in gender equity and indigenous affairs. Will has sat on many Boards and is currently also a member of the Community Advisory Committee for Bendigo Health ensuring the Mallee's perspective is considered.



# Directors Report

Your directors present their report on Zoe Support Australia ("the company") for the year ended 30th June 2022.

## Principal Activities

The principal activities of the company during the financial year were;

- providing services to our target group of unsupported pregnant and early parenting families;
- providing non financial outcomes in response to funding body agreements; and
- providing turnover, cash flow and surplus to meet the financial objectives of the company.

There were no significant changes in the nature of the company's principal activities during the financial year.

## Directors

The names of directors in office at any time during or since the end of the year are:

- Philip Webster
- Jennifer Garonne
- Gary Green
- William Trimble
- Heather Young held the position of company secretary at the end of the financial year.
- Since the end of the financial year, Bethany Scholar has been appointed as a director (17th October 2022).

## Meetings of Directors

During the financial year, 9 meetings of directors were held.

Attendances by each director were as follows:

	No. eligible to attend	No. attended
Philip Webster	9	8
Jennifer Garonne	9	7
Gary Green	9	9
William Trimble	9	9

# Directors Report cont...

## Short Term Objectives of the Company

*The company has identified the following short-term objectives;*

- be viable and sustainable into the future; and
- provide service to the target group identified in our object.

*The company has adopted the following strategies for achievement of these short term objectives;*

- the preparation of a business plan;
- the preparation of an annual budget for financial performance and the regular review of the company performance against the budget by management and directors;
- the review of the company compliance with funding bodies, regulations as well as occupational health and safety; and
- An updated Risk Management plan.

## Long Term Objectives of the Company

*The company has identified the following long term objectives;*

- grow the service and commit to long-term quality improvements
- secure long term recurrent funding;
- look at opportunities to expand the service;
- increase partnerships with key stakeholders
- provide mitigation of identified needs to the target group and improve social, educational and economic outcomes for this group which will impact on the community as a whole by reducing welfare dependency, improving engagement in education and social interaction
- be a leading service organisation in support for young parenting families and their return to education

*The company has adopted the following strategies for achievement of these long term objectives;*

- the preparation of a business and strategic plan to identify the opportunities and strengths of the company to provide sustainable services to the Sunraysia region;
- the preparation of a marketing plan to communicate the company long term objectives to the community, funding bodies, government and employees; and commitment to quality improvement in all service areas
- the development of a social enterprise

## Performance Management

The profit from ordinary activities for the company amounted to \$59,808 for the financial year ended 30th June 2022 (2021: Loss \$53,626).

## Membership Details

The company is incorporated as a company limited by guarantee that requires the members of the company to contribute \$50 per member towards the company liabilities on the winding up of the company. At 30 June 2022 the number of members was 8 (2021: 8).

Signed in accordance with a resolution of the Board of Directors:



**Gary Green**  
Director

Dated: 31st October, 2022

# Statement of Profit or Loss & Other Comprehensive Income

For the year ended 30 June 2022

	2022 \$	2021 \$
<b>Income</b>		
Grants	246,627	285,082
Donations	18,041	6,632
Program Income	471,027	233,899
Little Sprouts Op Shop income	19,997	18,846
Interest received	179	300
COVID-19 Incentive Payments		38,601
Other income	11,318	13,364
<b>Total income</b>	<b>767,189</b>	<b>596,723</b>
<b>Expenses</b>		
Advertising and marketing	2,037	2,178
Audit fees	6,048	7,150
Bank Fees And Charges	1	119
Contract payments	700	
Depreciation	16,641	10,851
Entertainment	1,390	368
Fuel & oil	225	678
Gifts & Donations	666	3,384
Hire/rent of Plant & Equipment	6,653	5,052
Insurance	4,875	3,274
Interest - Australia	6,193	6,778
Light & power	17,163	16,704
Memberships & Subscriptions	1,892	1,429
Motor Vehicle expenses	9,247	4,137
Office expenses	10,112	14,746
Programme Expenses	41,714	25,743
Provision for Employee Entitlements	14,129	17,878
Rates & land taxes	2,779	2,871
Rent on land & buildings	69,749	68,250
Repairs & maintenance	7,420	11,349
Staff training	10,428	7,120
Superannuation	41,005	35,391
Telephone	8,099	8,008
Travel expenses	3,291	
Wages	415,556	388,404
Workcover Premium expenses	9,365	8,487
<b>Total expenses</b>	<b>707,381</b>	<b>650,348</b>
<b>Profit from Ordinary Activities before income tax</b>	<b>59,808</b>	<b>(53,626)</b>



# Statement of Financial Position

as at 30 June 2022

	Note	2022 \$	2021 \$
<b>Current Assets</b>			
<b>Cash Assets</b>			
bankmecu - Community Access Acct		231,019	209,141
Westpac Bank Account		3,827	
Petty Cash - Little Sprouts		61	142
		234,907	209,283
<b>Receivables</b>			
Accounts Receivable		27,515	23,589
		27,515	23,589
<b>Total Current Assets</b>		<b>262,422</b>	<b>232,872</b>
<b>Non-Current Assets</b>			
<b>Receivables</b>			
Loans other related companies		983	983
		983	983
<b>Property, Plant and Equipment</b>			
Property - 270 Deakin Ave, Mildura		283,237	283,237
Property improvements		52,341	46,272
Less: Accumulated depreciation		(25,612)	(21,613)
Plant & equipment		98,649	47,223
Less: Accumulated depreciation		(41,771)	(32,257)
Office equipment		13,301	13,301
Less: Accumulated depreciation		(11,329)	(8,213)
Furniture & Fittings		725	725
Less: Accumulated depreciation		(669)	(657)
		368,872	328,019
<b>Total Non-Current Assets</b>		<b>369,855</b>	<b>329,002</b>
<b>Total Assets</b>		<b>632,277</b>	<b>561,874</b>

# Statement of Financial Position

as at 30 June 2022

	Note	2022 \$	2021 \$
<b>Current Liabilities</b>			
<b>Payables</b>			
Accounts Payable		283	141
Accrued Expenses		15,622	13,276
		15,905	13,417
<b>Current Tax Liabilities</b>			
GST payable control account		11,996	7,723
Amounts withheld from salary and wages		6,106	5,862
		18,102	13,585
<b>Provisions</b>			
Employee entitlements		24,976	16,549
		24,976	16,549
<b>Total Current Liabilities</b>		<b>58,983</b>	<b>43,551</b>
<b>Non-Current Liabilities</b>			
<b>Financial Liabilities</b>			
Bank loans		184,021	188,859
		184,021	188,859
<b>Total Non-Current Liabilities</b>		<b>184,021</b>	<b>188,859</b>
<b>Total Liabilities</b>		<b>243,005</b>	<b>232,410</b>
<b>Net Assets</b>		<b>389,273</b>	<b>329,464</b>
<b>Equity</b>			
Retained profits / (accumulated losses)		389,273	329,464
<b>Total Equity</b>		<b>389,273</b>	<b>329,464</b>



# Statement of Cash Flows

For the year ended 30 June 2022

	2022	2021
	\$	\$
<b>Cash Flow From Operating Activities</b>		
Receipts from customers	763,084	574,915
Payments to Suppliers and employees	(669,114)	(603,498)
Interest received	179	300
Interest and other costs of finance	(6,193)	(6,778)
<b>Net cash provided by (used in) operating activities (note 3)</b>	<b>87,956</b>	<b>(35,062)</b>
<b>Cash Flow From Investing Activities</b>		
<b>Payment for:</b>		
Payments for property, plant and equipment	(57,495)	(4,731)
<b>Net cash provided by (used in) investing activities</b>	<b>(57,495)</b>	<b>(4,731)</b>
<b>Cash Flow From Financing Activities</b>		
Proceeds of borrowings		
Repayment of borrowings	(4,838)	(200)
<b>Net cash provided by (used in) financing activities</b>	<b>(4,838)</b>	<b>(200)</b>
<b>Net increase (decrease) in cash held</b>	<b>25,623</b>	<b>(39,992)</b>
Cash at the beginning of the year	209,283	249,276
<b>Cash at the end of the year (note 2)</b>	<b>234,907</b>	<b>209,283</b>

# Notes to the Financial Statements

For the year ended 30 June 2022

## Note 1: Summary of Significant Accounting Policies

Zoe Support Australia is a company limited by guarantee, incorporated and domiciled in Australia.

The financial statements were authorised for issue on 31st October, 2022 by the directors of the company.

### Basis of Preparation

The directors have prepared the financial statements on the basis that the company is a non-reporting entity because there are no users dependent on general purpose financial statements. The financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the Corporations Act 2001.

The financial statements have been prepared in accordance with the recognition and measurement requirements specified by the Australian Accounting Standards and Interpretations, and the disclosure requirements that are mandatory under the Australian Accounting Standards applicable to entities reporting under the Corporations Act 2001 and the significant accounting policies disclosed below, which the directors have determined are appropriate to meet the needs of members. Such accounting policies are consistent with the previous period unless stated otherwise.

The financial statements, except for cash flow information, have been prepared on an accrual basis and are based on historical costs unless otherwise stated in the notes. The material accounting policies that have been adopted in the preparation of the statements are as follows:

### Accounting Policies

#### (a) Property, Plant and Equipment

Each class of property, plant and equipment are carried at cost or fair value less, where applicable, any accumulated depreciation and impairment losses.

#### Property

Freehold land and buildings are carried at their fair value (being the amount for which an asset could be exchanged between knowledgeable willing parties in an arm's length transaction), based on periodic, but at least triennial, valuations

by external independent valuers, less subsequent depreciation for buildings.

Increases in the carrying amount arising on revaluation of land and buildings are credited to a revaluation surplus in equity. Decreases that offset previous increases of the same asset are charged against fair value reserves directly in equity; all other decreases are charged to the statement of profit and loss and other comprehensive income.

Any accumulated depreciation at the date of revaluation is eliminated against the gross carrying amount of the asset and the net amount is restated to the revalued amount of the asset.

#### Plant and equipment

Plant and equipment are measured on the cost basis. The carrying amount of plant and equipment is reviewed annually by directors to ensure it is not in excess of the recoverable amount from these assets. The recoverable amount is assessed on the basis of the expected net cash flows that will be received from the asset's employment and subsequent disposal. The expected net cash flows have been discounted to their present values in determining recoverable amounts.

#### Depreciation

The depreciable amount of all fixed assets, excluding freehold land, is depreciated on a straight-line basis over the asset's useful life to the company commencing from the time the asset is held ready for use.

#### (b) Employee Benefits

Provision is made for the company's obligation for employee benefits arising from services rendered by employees to the end of the reporting period.

#### (c) Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within short-term borrowings in current liabilities on the statement of financial position.

#### (d) Revenue and Other Income

Interest income is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument.

Grant Income is recognised in the income statement when it is controlled. When there are conditions attached to grant revenue relating to the use of these grants for specific purposes, it is recognised in the statement of financial position as a liability until such conditions are met or services provided.

All revenue is stated net of the amount of goods and services tax (GST).

#### (e) Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO).

#### (f) Income Tax

Zoe Support Australia is a not-for-profit company limited by guarantee and is therefore exempt from

income tax. This has been confirmed by the Australian Taxation Office (ATO).

#### (g) New and Amended Accounting Policies Adopted by the Company

The AASB have issued a number of new and amended Accounting Standard and Interpretations that have mandatory application, some of which are relevant to the company. In accordance with applicable

Accounting Standards, the comparatives for the 2021 reporting period have not been restated.

#### (h) COVID-19 Impact

Australia has experienced significant changes to the societal and economic environment due to the global pandemic caused by the Coronavirus (COVID-19). The outbreak of COVID-19 created highly uncertain circumstances for households, businesses, community and governments. Whilst the impact of these measures is not expected to have a material impact on the financial statements and accompanying notes, the company will identify where appropriate any impacts or items which require significant judgement or estimation in deriving item balances. Where the company believes a material impact is likely as a result of the COVID-19 pandemic, it will include details of the possible impact and provide COVID-19 updated figures or estimates where appropriate.

## Note 2. Reconciliation Of Cash

For the purposes of the statement of cash flows, cash includes cash on hand and in banks and investments in money market instruments, net of outstanding bank overdrafts.

Cash at the end of the year as shown in the statement of cash flows is reconciled to the related items in the balance sheet as follows:

	<b>2022</b>	<b>2021</b>
	<b>\$</b>	<b>\$</b>
bankmecu - Community Access Acct	231,019	209,141
Westpac Bank Account	3,827	
Petty Cash - Little Sprouts	61	142
	<b>234,907</b>	<b>209,283</b>

## Note 3. Reconciliation Of Net Cash Provided By/Used In Operating Activities To Net Profit

	<b>2022</b>	<b>2021</b>
	<b>\$</b>	<b>\$</b>
Operating profit (loss) after tax	59,808	(53,626)
Depreciation	16,641	10,851
Changes in assets and liabilities net of effects of purchases and disposals of controlled entities:		
(Increase) decrease in trade and term debtors	(3,926)	(21,508)
Increase (decrease) in trade creditors and accruals	2,488	12,317
Increase (decrease) in other creditors		(10,000)
Increase (decrease) in employee entitlements	8,427	12,787
Increase (decrease) in sundry provisions	4,518	14,118
<b>Net cash provided by operating activities</b>	<b>87,956</b>	<b>(35,062)</b>

## Note 4: Contingent Liabilities

As 30th June 2022 the directors are unaware of any liability, contingent or otherwise, which has not already been recorded elsewhere in these financial statements.

## Note 5: Capital Commitments

As 30th June 2022 the directors are unaware of any capital or leasing commitments, which has not already been recorded elsewhere in these financial statements.

## Note 6: Events Subsequent to Reporting Date

Since the end of the financial year, there has been no events occurring after the reporting date which require specific disclosure.

## Note 7: Bank Loans

The bank loan is secured by a registered first mortgage over freehold property and buildings at 270 Deakin Ave, Mildura and has been disclosed as a Non-Current Liability.

# Directors' Declaration

**ZOE SUPPORT AUSTRALIA**  
**ABN 76 161 029 705**  
**Directors' Declaration**

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The directors have determined that the company is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies prescribed in Note 1 to the financial statements.

The directors of the company declare that:

1. the financial statements and notes are in accordance with the Corporations Act 2001:
  - (a) comply with Accounting Standards described in Note 1 to the financial statements and the Corporations Regulations; and
  - (b) give a true and fair view of the company's financial position as at 30 June 2022 and of its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements.
2. in the directors' opinion, there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

The directors are responsible for the reliability, accuracy and completeness of the accounting records and the disclosure of all material and relevant information.

This declaration is made in accordance with a resolution of the Board of Directors.

  
\_\_\_\_\_  
Gary Green  
Director

Dated: 31st October, 2022

# Independent Audit Report

## to the members of Zoe Support Australia

### Auditor's Opinion

The financial report of Zoe Support Australia has been audited. This comprises the statement of financial position as at 30 June 2022, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended and notes to the financial statements, including a summary of significant accounting policies, and the directors declaration.

In my opinion, the financial statements of Zoe Support Australia is in accordance with the Corporations Act 2001 including giving a true and fair view of the company's financial position as at 30 June 2022 and of its performance for the year ended on that date; and complying with Australian Accounting Standards [and Corporations Regulations 2001].

### Basis for Opinion

The audit was conducted in accordance with Australian Auditing Standards. Responsibilities under those standards are further described in the 'Auditor's responsibilities for the audit of the financial statement' section of the report. I am independent of the organisation in accordance with the ethical requirements of the Accounting Professional and Ethical Standard Board's APES 110 Code of Ethics for Professional Accountants (the Code) that are relevant to the audit of the financial report in Australia. I have also fulfilled our other ethical responsibilities in accordance with the Code.

The audit evidence obtained is sufficient and appropriate to provide a basis for my audit opinion.

### Director's Responsibility for the Financial Report

The directors of the company are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001 and for such internal control as the directors determine is necessary to enable the preparation of the financial report that is free from material misstatement,

whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the organisation's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible persons either intend to liquidate the organisation or to cease operations or have no realistic alternative but to do so.

The responsible entities are responsible for overseeing the organisation's financial reporting process.

### Auditor's Responsibility

The auditor's objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with Australian Auditing Standards, professional judgement is exercised and professional scepticism is maintained throughout the audit. I also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are

appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the registered entity's internal control.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by responsible entities.
- Conclude on the appropriateness of responsible entities' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the registered entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I'm required to draw attention in the auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify the opinion. Conclusions are based on the audit evidence obtained up to the date of the auditor's report. However, future events or conditions may cause the registered entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with responsible entities regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that are identified during the audit.

**Kellie Jane Nulty**

Dated this 24th day of October 2022



# 2021 - 2022 Community Partnerships & Supporters

## Community Partnerships

- St Kilda Mums
- SMECC
- Feed the Hungry
- Anglicare Victoria
- SuniTAFE
- MADEC
- Northern Mallee LLEN
- WDEA Works
- AXIS Employment
- Best Start Mildura Partnership
- Mallee Child Family Services Alliance
- Charles & Partners Accounting Firm - Katie McCoy
- MRCC Family Day Care Educators: *Karen Mitchell, Heather Young and Simone McFarlane*
- Mallee Family Care
- Workforce Partners
- Sunraysia Community Health
- First People of the Millewa Mallee
- Technado
- Mildura Property Advisors
- Mosiacs Mildura
- Painting Imperfect Pieces
- Mildura Pottery Studio
- Katrina Lee - The Bogan Hippie
- Mildura Rural City Council
- Local Jobs Program

## Local Community Donations

- Northern Mallee Anglican Parish
- Pat & Mary Curran
- Allan and Christine McCallum
- Lower Murray Water Charitable Club
- Heather Young
- Barr Family Foundation
- Diggerland Community Services
- My Chemist Mildura

## Funders

- Bank Australia
- Collier Foundation
- Alfred Felton Bequest
- Flora & Frank Leith Trust
- Helen Macpherson Smith Trust
- The Ian Potter Foundation
- Inger Rice
- Jack Brockhoff
- Matana Foundation
- Smartgroup Foundation
- Department, Families, Fairness and Housing
- CCI Giving
- Foundation for Rural and Regional Renewal
- Westpac
- Bennelong
- Department of Health Youth Action
- Mercy Foundation
- Mildura Court Fund
- Vic Health
- Department Education & Training Adult Community Further Education Board
- MRCC Community Partnership
- Barr Family Foundation
- Coca-Cola Foundation
- ANZ
- HESTA
- Mallee Volunteer Department Social Services
- MRCC Community Childcare Fund
- Powering Communities
- QIP Russell Renhard Scholarship
- Victorian Early Years Awards



*Thank you to all our wonderful supporters*





Ashlee and  
Fletcher

## Ashlee

“

*My name is Ashlee and I am mother to Fletcher who is 22 months old. I joined Zoe Support in 2021 when my son was seven months old.*

*Zoe Support has helped me in many ways. Zoe Support has provided my son and I transport to and from day care and programs. Being a part of Zoe Support has helped me gain social skills as I was isolated since having my son in the middle of Covid. Since joining, I have gained friendships with other Zoe Support mums that attend programs and playgroup.*

*Fletcher attends Zoe Support family day care two days a week. Since attending day care he has gained more confidence and is learning new things all the time. As Fletcher may also be on the Autism spectrum, Zoe support has really helped getting him to adjust to new things and comfort him when in need.w*

”

